ROYAL PHARMACEUTICAL SOCIETY

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Patient Survey for Rachael Parsons

We would be grateful if you would complete the questionnaire about your consultation with the pharmacist today. The pharmacist that you have seen is a fully qualified pharmacist who is working towards becoming a consultant pharmacist.

Feedback from you in this survey will enable them to identify areas that may need improvement. Your opinions are therefore very valuable. Please answer all the questions below honestly. There are no right or wrong answers and the pharmacist will not be able to identify your individual responses.

Please rate the pharmacist based on the following:

1. Making you feel at ease

○ Poor to Fair ○ Fair ○ Good ○ Excellent

2. Letting you explain things

○ Poor to Fair ○ Fair ○ Good ○ Excellent

3. Really listening to what you had to say

○ Poor to Fair ○ Fair ○ Good ○ Excellent

4. Being interested in you as a person

○ Poor to Fair ○ Fair ○ Good ○ Excellent

5. Fully understanding your worries and concerns

○ Poor to Fair ○ Fair ○ Good ○ Excellent

6. Showing care and compassion to your situation

○ Poor to Fair ○ Fair ○ Good ○ Excellent

7. Being positive

○ Poor to Fair ○ Fair ○ Good ○ Excellent

8. Explaining things clearly

○ Poor to Fair ○ Fair ○ Good ○ Excellent

9. Helping you to feel in control of your health

○ Poor to Fair ○ Fair ○ Good ○ Excellent

10. Making a plan of action with you

○ Poor to Fair ○ Fair ○ Good ○ Excellent

11. Overall, how would you rate your consultation with this pharmacist today?

○ Poor to Fair ○ Fair ○ Good ○ Excellent

Complete Survey