

Pharmacy Delivering a Healthier Wales Delivery Board Monday 9th October 2023 10-12noon

1. Welcome & apologies

The Chair of PDaHW board welcomed all board members to the meeting. Apologies were noted.

2. Approval of notes from previous meeting 18.07.2023 and review of actions

The group approved the notes from the previous meeting, and there were no specific actions to review.

3. Actions and Reflections of Conference. *Putting Patients First: "Pharmacy: Delivering a Healthier Wales"*

Overall, there was a positive response towards the Conference with great feedback on the breakout sessions, including the research session and Ted Talks. There was a suggestion that Ted Talks could be recorded all year around and uploaded onto the website to keep the vision alive throughout the year.

RPS asked for feedback from the group about what could be improved in a practical capacity. The members agreed that setting a date early to avoid clashing with other events was important and that geography should be considered, with the possibility of virtual joining for those further away from the venue.

It was felt it was important for members of the Delivery Board to have sight of the geographical and sectoral spread of the attendees to see if there were any groups within the profession missing and not represented. It was also noted that attendance by Community Pharmacy is challenging at these events.

Action 1 – Agree a date for 2024 Conference early to maximize attendance.

Action 2 – Share geographical and sectoral details of attendees at 2023 Conference with Delivery Board.

4. PDaHW Updates on Working Groups

Enhancing Patient Experience Working Group Feedback

The working group Chair provided an update on the working group help on 14th September 2023. The session was well attended, and new members had joined the working group. There were a few key areas which the working group felt would benefit from input from the Delivery Board.

Under 1.1: The Delivery Board were asked for support on progress with a patient-facing campaign aimed at educating the population on the roles of pharmacy team members. The group were informed that this is an action within the Pharmacy Workforce Plan and that HEIW will lead on this work but will not necessarily be the organisation tasked with delivering it and that funding is a potential challenge. Details were shared of public-facing campaigns in the pipeline for Welsh Government while it was explained that each Health Board would already have a Communications Lead so linking in with those individuals to scope a national approach could be useful.

Action 3 – Engagement with Llais to be attempted at the next Welsh Pharmaceutical Committee meeting.

The working group Chair explained that the working group received a presentation from HEIW on the Digital Capability Framework which allows healthcare team members to self-assess their own digital capability and identify their own learning needs. There was some discussion by the Delivery Board members about how this data can be accessed and it was established that HEIW would use the gathered information to develop any learning resources which were not currently available to skill up the workforce.

Under goal 4 – suggested new measure agreed by the board.

Action 4– Project Leads to update measures.

Developing the Workforce Working Group Feedback

The working group Chair explained to the Delivery Board members that the Developing the Workforce Working Group had their first meeting on 15th September 2023 and that there were some measures and activities which the group felt would benefit from amendment and these would be posed to the Delivery Board today for sign off.

Under 5.1 – suggestion that measure is not specific enough and unhappy with the use of the word ‘accredited’ as a significant amount of learning occurs ‘on the job’. Decided that the measure could be reworded and then discussed at the next Delivery Board meeting.

Action 5 – Working Group to discuss potential new wording for the measure at the next working group session.

Under 5.4 – it was decided that Protect Learning Time was a key item which needed taking back to the Welsh Pharmaceutical Committee with the potential for a ‘position statement’.

Action 6 – Notion of Protected Learning Time to be raised at the next Welsh Pharmaceutical Committee meeting.

Under 6.1 – suggestion to change measure, agreed by board.

Action 7 – Project Leads to update measure.

Under 6.3 – suggestion to change measure, agreed by board.

Action 8 – Project Leads to update measure.

Under 7.3 – suggestion to remove. Decision to amend the wording to reflect what has already been achieved.

Action 9 – Working Group to discuss potential new wording for the measure at the next working group session.

Under 8.1 – suggestion that this is an unrealistic ambition. Decision was to keep the measure as it is and manage expectations. It was also agreed that the Consultant Strategy is a key piece of work that needs completing to allow for progress towards this goal. It was also added that it is okay to fail at some of these goals as it will offer a learning opportunity.

Action 10 – Completion of the Consultation Strategy to be addressed by HEIW.

Seamless Pharmaceutical Care Working Group Feedback

The working group Chair offered an insight into the activity from the working group session held on 14th September 2023.

Under goal 9: There was discussion around progress with plans for Period of Treatment and it was shared that adoption of 56-day prescribing is currently only at 7% which is off track with initial expectations. The Pharmacist Independent Prescribing Service in Community Pharmacy has been growing steadily as demonstrated by the data shared by the Welsh Government. The group discussed the necessity of accelerating adoption on increased Period of Treatment to allow capacity for service delivery.

Action 11 – Plans for accelerating progress with Period of Treatment to be raised at the next Welsh Pharmaceutical Committee meeting.

Under goal 10 - There was discussion around whether the correct measure was in place for the desired outcome of the activity, but it was noted that it is difficult to measure the impact of change without creating extra work for individuals. It was also explained that there is a new pan prescription tracker being utilized in Betsi Cadwaladr University Health Board and this could offer a potential solution.

Action 12 – Project Leads to follow up with Stephanie Hough for further information on the pan prescription tracker.

Under goal 11 – There was discussion around the fact that funding would not be available for diagnostic referral pilots unless there was demonstration of a clear clinical need. There is a DCHW pilot in Cwm Taf Morgannwg University Health Board where a single pharmacy is able to request diagnostic testing through the Welsh Clinical Portal. There was also

discussion around whether the measure should be amended to include, “Identify what diagnostics would be useful and should be prioritised”.

Action 13 – Project Leads to find out more information on the pilot.

Action 14 – Working group to discuss potential amendments to the measures/activity relating to 11.4.

Under goal 12 – There was a query from the working group around the Scientific Manufacturing Technician Course.

Action 15 – Specific members to discuss details on Scientific Manufacturing Technician Course.

Innovation and Technology Working Group Feedback

The working group Chair summarised the working group session which was held on 14th September 2023. There was good attendance from group members.

The working group received a presentation from DHCW Digital Services for Patients and Public (DSPP) Team on the developments with the NHS App. The App is now available and roll out is underway. DHCW also gave an update to the working group on the progress with EPS, EPMA and Shared patient records.

It was established during the working group meeting that progress was underway with all activities of the goals within the theme, however, some projects are in their infancy so unable to be measured at this stage. Continued progress towards the goals will be shared with the group at future meetings.

The Chair summarised that discussions regarding Period of Treatment and Protected Learning Time will be escalated to the Welsh Pharmaceutical Committee.

5. Dates for 2024 Delivery Board Meetings

- 18th January 2024
- 25th April 2024
- 4 July 2024
- 24th October 2024

Action 16 – Project Leads to circulate meeting dates to Delivery Board Members with the meeting notes.

6. AOB and Close

A reminder was made to sign up to the Champion’s network.

Chris Martin thanked attendees for their contributions and support and closed the meeting.

Action 18 – Project Leads to ensure meeting notes circulated to the Delivery Board and uploaded onto the RPS website within 10 days.