ROYAL PHARMACEUTICAL SOCIETY

Consultant Pharmacist Credentialing

E-Portfolio guide for Learners

Table of Contents

1 - Using the E-Portfolio	3
1.1 Help and additional information	3
1.2 Session Timer	3
2 - Getting Started	4
2.1 Selecting your Programme	4
2.2 Portfolio collaborators	6
2.3 User roles	9
3 - Identifying your Development Needs	10
3.1 Learning Needs	10
3.1.1 Completing your Learning Needs	10
3.1.2 Creating and managing tasks	12
4 – Supervised Learning Events (SLEs)	15
4.1 – Supervised Learning Events (SLEs) ticketing process	15
4.2 Acute care assessment tool (ACAT)	20
4.3 Case Based Discussion (CbD)	23
4.3 Case presentation (CP)	27
4.4 Clinical leadership assessment skills (LEADER)	31
4.5 Clinical Evaluation Exercise (mini-CEX)	35
4.6 Direction Observation of Non-Clinical Skills (DONCS)	39
4.7 Direct Observation of Practical Skills (DOPS)	42
4.8 Journal Club Presentation (JCP)	46
4.9 Quality Improvement Project Assessment Tool (QIPAT)	49
4.10 Reflective Account (RA)	53
4.11 Teaching Obervation (TO)	56
4.12 Patient Survey (PS)	60
4.13 Multi-Source Feedback Tool (MSF)	67
5 - File Upload	71
6 - My Actions	74
6.1 Viewing your actions log	74
7 – Submission	76
8 - Feedback	79
9 - Contact Details	80

1 – Using the E-Portfolio

This section contains general information on the technical functionality of the E-portfolio.

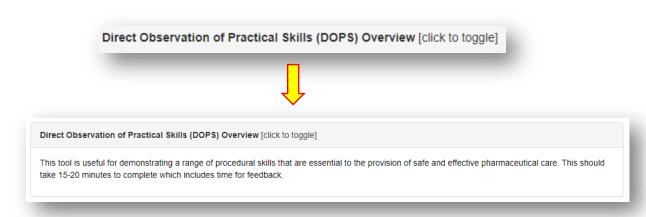
1.1 Help and additional information

We have included additional help information throughout the E-portfolio to explain what you need to do.

You will have an option to "click to toggle" or a question mark symbol.



Select these to get more details on the section you are viewing, and you will see a hint or additional information about what you should include and take into consideration: An example of the "click to toggle" option is shown below.



1.2 Session Timer

You will notice a timer in the top right-hand corner of the screen. This is a countdown of inactivity. If you are inactive for a period of 35 minutes, you will automatically be logged out of the portfolio.

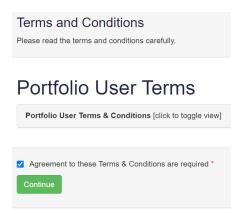
The timer resets to 35 minutes each time you interact with the portfolio, such as clicking a button, or completing a form. Please note that simply moving your cursor around on the page is not considered as an interaction.



2 - Getting Started

2.1 Selecting your Programme

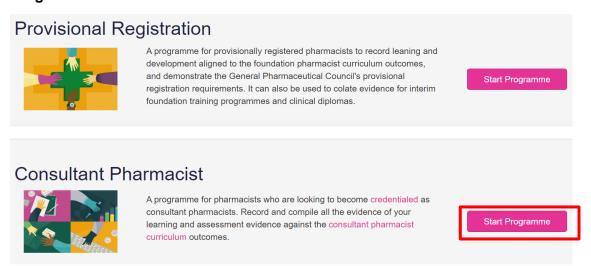
When you first access the E-portfolio you will need to agree to the Portfolio User Terms and Conditions.



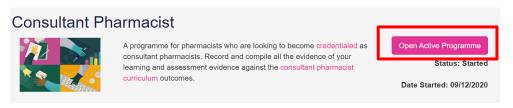
Select your programme from the sidebar menu or by clicking "programmes".



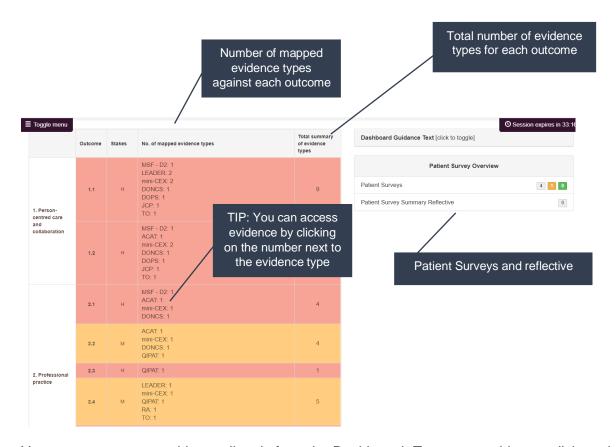
You will see an option for **Consultant Pharmacist**; select this and click on the "**Start Programme**" button.



TIP: When you next login to the E-portfolio, you will be able to access your selected programme by clicking "**Open Active Programme**".



After opening your programme, you will see the below **Dashboard** which provides an overview of your progress.

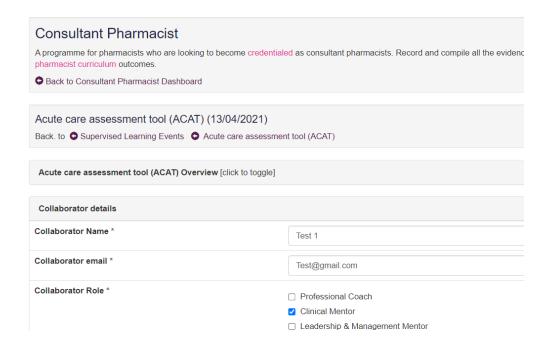


You can access your evidence directly from the Dashboard. To access evidence, click on the number next to the evidence type. For example, for 2.1, you can see that the candidate has mapped an ACAT against this outcome. In this case, we will click on the '1' next to the ACAT in 2.1.

The screen below will appear which shows the SLE type and when it was started. Click on the date below **Started Date** to access the SLE.



The completed SLE will appear. Scroll down the page to view the whole SLE.



2.2 Portfolio collaborators

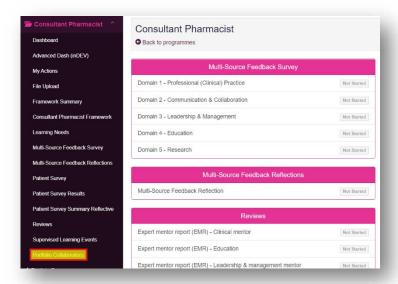
Some of the tools and records in the E-portfolio require input from other colleagues (collaborators). In order for them to be able to support your development, you will need to give them access to your E-portfolio. As a learner you have control over who gets to view the details and content of your portfolio. See the table in **Section 2.3** for further details of what different collaborators have access to.

Collaborators include your Professional Coach, Expert Mentors and Peer Collaborator you want to give access to view your portfolio and contribute to it. You can add (and remove) a collaborator at any point.

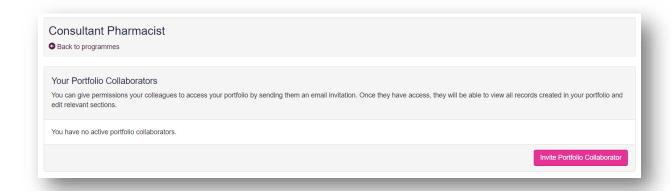
Please note that once invited and accepted, a collaborator will be able to view all contents of your E-portfolio.

NOTE: It is not mandatory to invite collaborators to your portfolio. If you would like collaborators to complete an SLE, you can send them the SLE directly via a ticket. Please see Section 4 for more information.

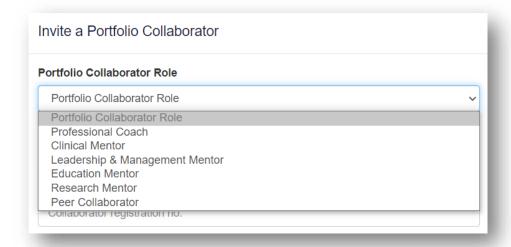
To invite a collaborator to view and add to your portfolio select the "**Portfolio Collaborators**" navigation item in the sidebar menu.



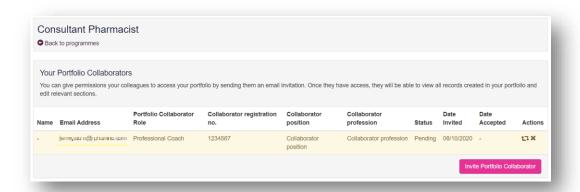
This will take you to a page which will display all of your currently invited collaborators. Select the "**Invite Portfolio Collaborator**" button to start the invitation process.



This will open a pop-up window for you to insert the details of your collaborator, you will need to choose their role type from the dropdown menu (e.g. professional coach) and the email address that you will send the invitation to.



This will send an email notification to them and their details will then be displayed on the portfolio collaborators page. At any point you can also delete a collaborator by selecting the cross (x) icon; or you can re-send the invitation if your collaborator cannot find it.



TIP: If your portfolio collaborator has not received an email and you have used the right email address, ask them to check their junk folder in case the email has been recognised as junk.

2.3 User roles

The E-portfolio contains tools and templates to support professional development. The table below outlines the different tools and who have access to each tool.

	Tool	Learner (entry-level pharmacist)	Professional Coach	Expert mentors	Collaborators
	My Actions	✓	✓	✓	✓
	Consultant Pharmacist Framework	✓	✓	✓	✓
	File upload	✓	✓	✓	✓
	Learning Needs	✓	✓	✓	✓
	Acute care assessment tool (ACAT)	✓	View only	View only	✓
	Case-based discussions (CbDs)	✓	View only	View only	✓
	Case presentation (CP)	✓	View only	View only	✓
	Clinical leadership assessment skills (LEADER)	√	View only	View only	√
	Directly observed procedure (DOPS)	√	View only	View only	✓
events	Direct observation of non-clinical skills (DONCS)	√	View only	View only	√
guir	Expert Mentor Report (EMR)	✓	View only	✓	✓
learr	Journal club Presentation (JCP)	✓	View only	View only	✓
Supervised learning	Mini clinical evaluation exercise (Mini-CEX)	√	View only	View only	√
Supe	Multi-source feedback tool (MSF)	✓	View only	Relevant EM	✓
	Patient survey (PS)	✓	PS Results	PS results	Patient only
	Professional Coach Report (PCR)	✓	View only	View only	No access
	Quality improvement project assessment tool (QIPAT)	√	View only	√	√
	Reflective accounts (RA)	✓	View only	View only	View only
	Teaching observation tool (TO)	✓	View only	View only	✓

3 - Identifying your Development Needs

We have incorporated several tools to help you identify your strengths and areas for development.

3.1 Learning Needs

The Learning Needs (LN) tool enables you to assess your practice against the consultant pharmacist curriculum learning outcomes. You are recommended to complete a learning needs analysis every 6-12 months or when your practice changes significantly, such as a change in role or change in responsibilities. If you are undertaking a formal training programme, check the requirements of your training provider, as they may require you to complete the LN tool more frequently.

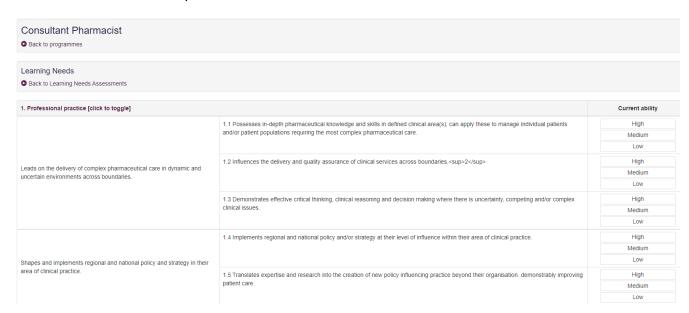
3.1.1 Completing your Learning Needs

To complete a learning needs analysis, select the "**Learning Needs**" option from the sidebar menu.

Select "Start New" to open up a new LN.



Click on each domain to open and view the sections.

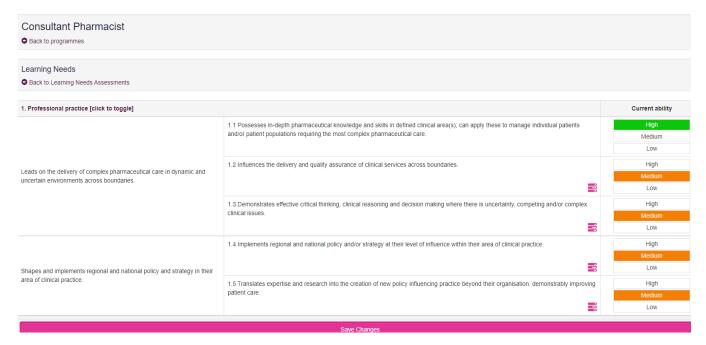


Work through the sections and assess yourself against all the learning outcomes from the framework.

You will need to indicate your current ability in demonstrating the outcome.

The ratings are *High*, *Medium* or *Low*.

Once you have completed assessing yourself select the "Save Changes" button will save your decisions.



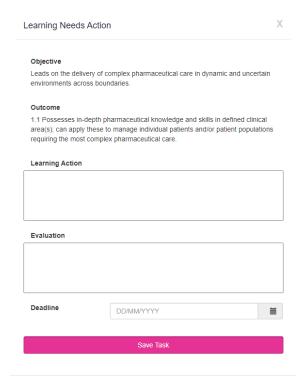
You will see that for certain ratings icons will appear next to each outcome.

Outcomes that require further development are highlighted by an *action* icon **\equiv**.



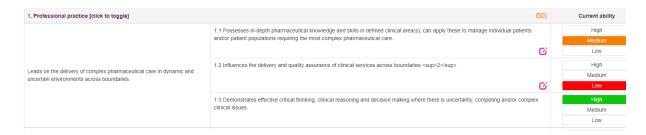
3.1.2 Creating and managing tasks

Clicking on the action icon will enable you to create a task. You should create an action and decide the deadline by when it will be achieved. The evaluation field is to be filled in once you have carried out the action.

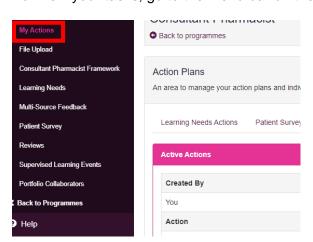


Complete the fields and click "Save task".

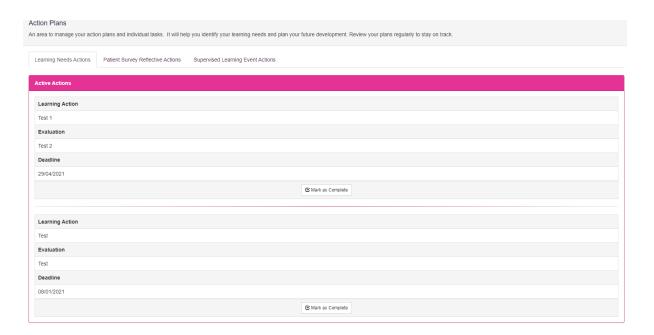
Once you have created a task the icon changes to a *task* icon



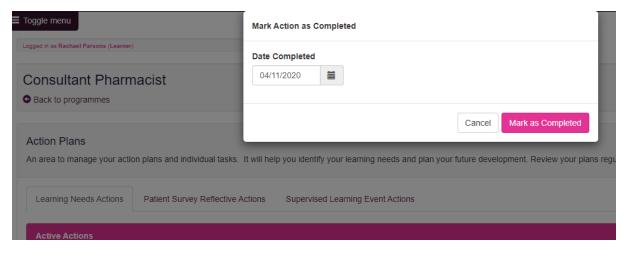
To virew your tasks, go to the menu bar on the left hand side and click the My Actions area.



Your tasks are saved under the **My Actions** area under the "**Learning Needs Actions**" tab. Please see **Section 5** for more information about the **My Actions** area.



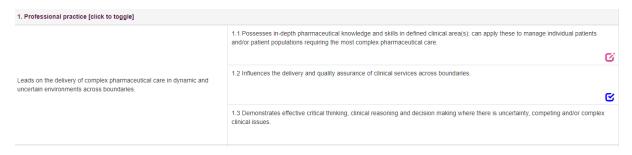
Enter the *completion date* and select "Mark as Completed".



Completed tasks are displayed that the bottom of the action plan list.



Within the **Learning Needs** area, the task icon for the completed task will change to a blue icon.



4 – Supervised Learning Events (SLEs)

Supervised learning events (SLEs) tools are assessment instruments to demonstrate your learning and competence against the descriptors. A range of assessment instruments are included within the RPS consultant e-portfolio:

- Acute care assessment tool (ACAT)
- Case Based Discussion (CbD)
- Case presentation (CP)
- Clinical leadership assessment skills (LEADER)
- Clinical Evaluation Exercise (mini-CEX)
- Direct Observation of Non-Practical Skills (DONCS)
- Direct Observation of Practical Skills (DOPS)
- Journal Club Presentation (JCP)
- Quality Improvement Project Assessment Tool (QIPAT)
- Reflective Account (RA)
- Teaching Obervation (TO)
- Patient Survey (PS)
- Multi-Source Feedback tool (MSF)

Reviews are also included within the E-portfolio:

- Expert Mentor Report (EMR)
- Professional Coach Report (PCR)

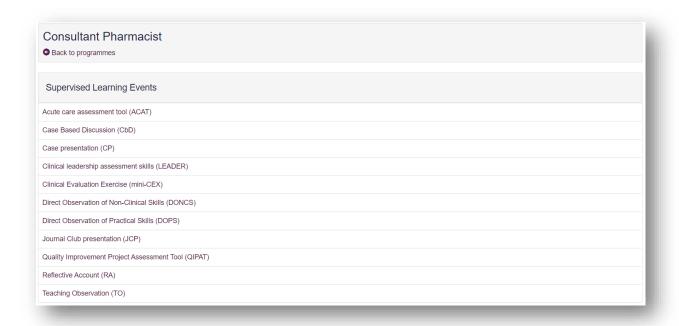
4.1 - Supervised Learning Events (SLEs) ticketing process

Supervised learning events and reviews can be sent directly to your collaborators via the e-portfolio ticketing process. Collaborators may still wish to register onto the e-portfolio, however, this is not mandatory.

Emailed ticket links can be sent for all SLEs including the Expert Mentor Report however, they cannot be sent for the Professional Coach Report as we would expect candidates to have a longitudinal association with their Professional Coach. Therefore Professional Coaches will need to register onto the e-portfolio.

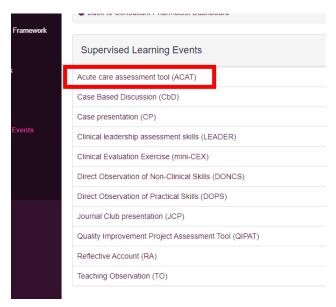
Please note: If collaborators do not register onto the E-portfolio they will only be abe to view the SLE which is sent to them via a ticket link.

To start a new Supervised Learning Event, select the "Supervised Learning Events" navigation item in the sidebar menu.



4.1.1 Sending an SLE ticket

From the 'Supervised Learning Events' menu, click on the SLE you wish to send to your collaborator.



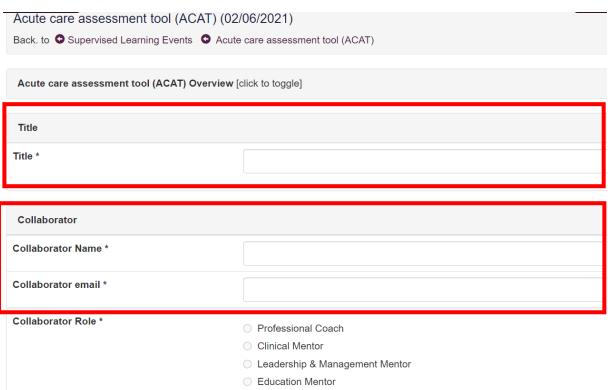
Click on an SLE. We'll be using ACAT for this example.

The below screen will appear.

Click "Start New".

Consultant Pharmacist A programme for pharmacists who are looking to become credentialed as consultant pharmacists. Record and compile all the evidence of your learning and assessment evidence against the consultant pharmacist curriculum outcomes. Back to Consultant Pharmacist Dashboard	
Acute care assessment tool (ACAT) Back to Supervised Learning Events	
Acute care assessment tool (ACAT) (Minimum of 5 completed required)	
No existing records found.	
	Start New

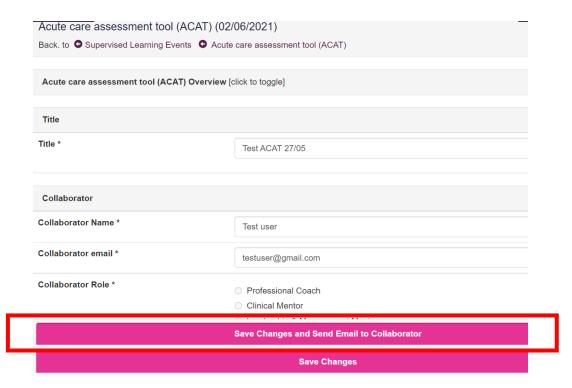
The SLE will open.



You will see that you can fill in the Collaborator's name and email address of who you wish to send the SLE ticket link to. You will also be able to complete the rest of the collaborator's details if you wish to do so.

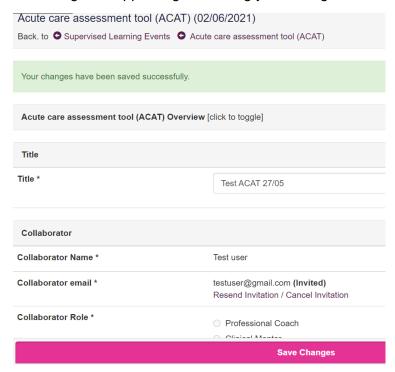
You also will need to add a title to the SLE. To do this enter the title of your choosing in the 'Title' field.

Please note: Collaborators will not be able to add or amend a title.



Once you have filled in the title, collaborator's name and email click "Save changes and Send Email to Collaborator".

A message will appearing confirming your changes have been saved.

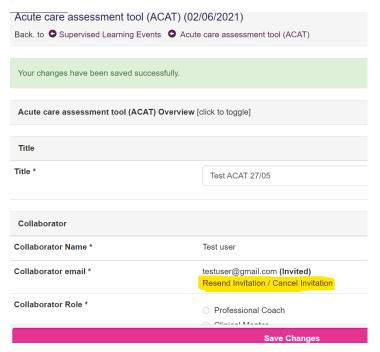


Once an SLE ticket has been sent you have the option to resend an invitation or cancel an invitation.

Please note, an SLE ticket link will expire after 28 days.

If you need to resend an invitation to your collaborator, go to the SLE and click "**Resend Invitation**" underneath the email address.

If you wish to cancel an invitation, click "Cancel Invitation". By cancelling an invitation, the previous SLE ticket link sent to the collaborator will expire.



Please note: If you do not wish to send a ticketed SLE to your collaborator then click "**Save Changes**". You can send them an invitation to register and access your portfolio and complete the SLE there (see **Section 2.2**).

Once an SLE has been sent, your collaborator will receive the below email.



On Behalf Of noreply@messages.axiadigital.co.uk noreply@messages.axiadigital.co.uk <u>via</u>... Tue, 30 I to me ▼

Hello Rachael Parsons

I'd like to invite you to complete my Acute care assessment tool (ACAT).

Please complete this form via this link: Acute care assessment tool (ACAT)

Thank you for taking the time to support my development.

Kind regards,

Sent by the Royal Pharmaceutical Society on behalf of Rachael Parsons

For technical enquiries please email membership@rpharms.com or call the RPS team on 020 7572 2737.

Your collaborator will need to click on the link in the email to access and complete the SLE within the 28 day period.

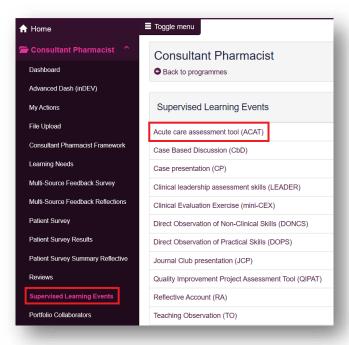
In the next sections, we will detail how to create and review each SLE tool within the E-porfolio.

4.2 Acute care assessment tool (ACAT)

The tool is an evaluation of your clinical assessment and management, decision making, team working, time management, record keeping, prioritisation and handover over a continuous period of time across multiple patients.

4.2.1 Creating an ACAT

On the menu, select "Supervised Learning Events" then "Acute care assessment tool (ACAT)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after a minimum of **five** cases have been observed.

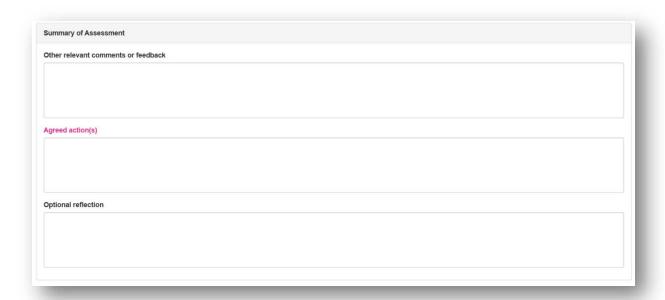
Summary of case						
Summary of case(s) *						
This section has not yet been completed.						
Clinical setting *						
This section has not yet been completed.						
Level of Complexity						
	Low	Medium	High			
evel of complexity *						

Professionalism				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
s respectful, courteous, and professional in their approach to patients and others. Makes appropriate ethical decisions. *				
Professionalism Summary				
Strengths *				
This section has not yet been completed.				
Areas for development *				
This section has not yet been completed.				
Communication and consultation skills				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicab
Communicates using clear patient friendly language, establishes rapport. Explores patient's understanding of their clinical condition and beliefs including identifying and addressing patients' ideas, concerns and expectations. The patient is appropriately involved throughout the consultation. *				

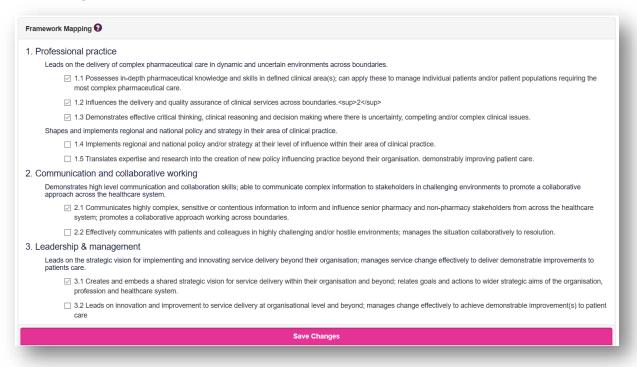
You will also be given an overall rating.

Overall Rating				
	Significantly below the level expected of an entry-level consultant pharmacist	Below, but working towards the level expected of an entry- level consultant pharmacist	At the level expected of an entry-level consultant pharmacist	Above the level expected of an entry-level consultant pharmacist
Based on your observation of this clinical episode, rate the overall competence at which the pharmacist has shown that they are performing *				

You have the option to add "Optional reflection". Your collaborator will complete the "Other relevant comments or feedback" and "Agreed action(s)" area. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

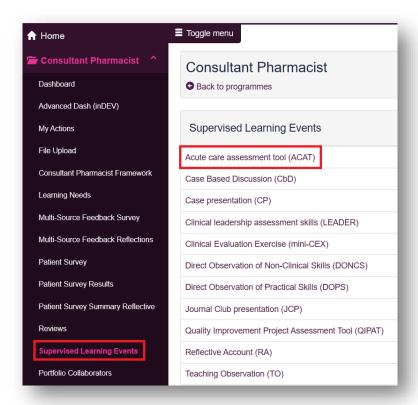


You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.



4.2.2 Reviewing an ACAT

On the menu, select "Supervised Learning Events" then "Acute care assessment tool (ACAT)".



You can access already created ACATs by selecting the date the record was created.



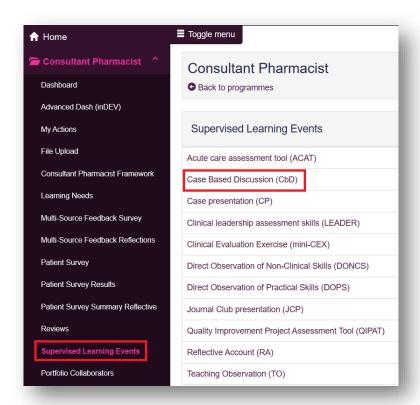
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.3 Case Based Discussion (CbD)

The tool is a retrospective evaluation of your input into patient care. It is a structured discussion undertaken remotely from the patient(s) and is used to explore the clinical reasoning, decision making and application of complex clinical knowledge in practice.

4.3.1 Creating a CbD

On the menu, select "Supervised Learning Events" then "Case Based Discussion (CbD)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after a discussion with you.

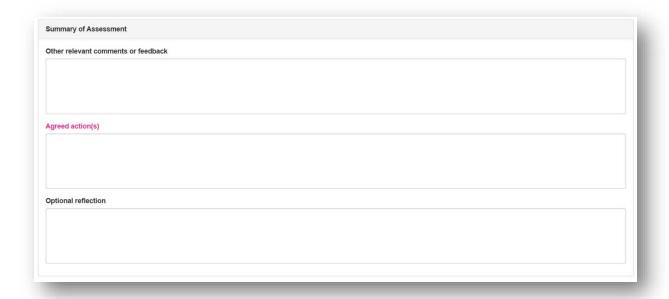
Summary of case(s)			
Summary of case(s) *			
This section has not yet been completed.			
Clinical setting *			
This section has not yet been completed.			
Level of Complexity			
	Low	Medium	High
_evel of complexity *			

Professionalism				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
Makes appropriate ethical decisions. Adheres to appropriate guidelines. *				
Professionalism Summary				
Strengths *				
This section has not yet been completed.				
Areas for development *				
This section has not yet been completed.				
Clinical Reasoning				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
Takes a logical, appropriately thorough and focused history. Performs an appropriate ohysical and/or mental state examination, selecting and interpreting appropriate nvestigations. Makes an appropriate working diagnosis or decision. *				

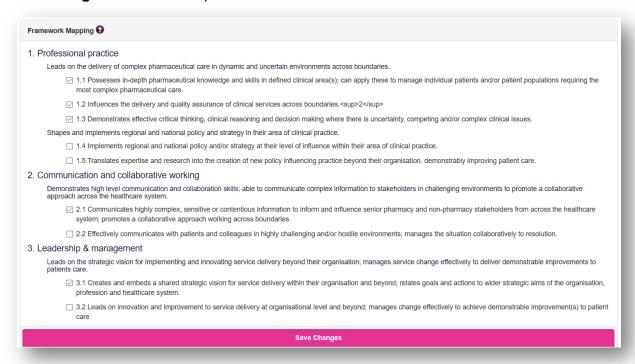
You will also be given an overall rating.

Overall Rating				
	Significantly below the level expected of an entry-level consultant pharmacist	Below, but working towards the level expected of an entry- level consultant pharmacist	At the level expected of an entry-level consultant pharmacist	Above the level expected of an entry-level consultant pharmacist
Based on your observation of this clinical episode, rate the overall competence at which the pharmacist has shown that they are performing *				

You have the option to add "Optional reflection". Your collaborator will complete the "Other relevant comments or feedback" and "Agreed action(s)" area. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

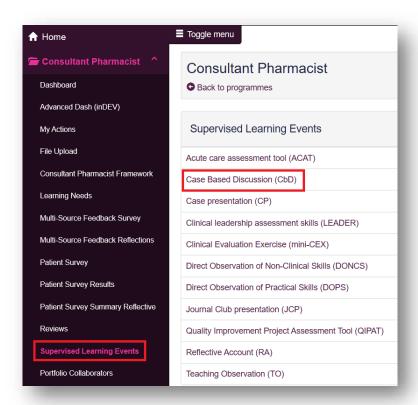


You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.



4.2.2 Reviewing a CbD

On the menu, select "Supervised Learning Events" then "Case Based Discussion (CbD)".



You can access already created CbDs by selecting the date the record was created.



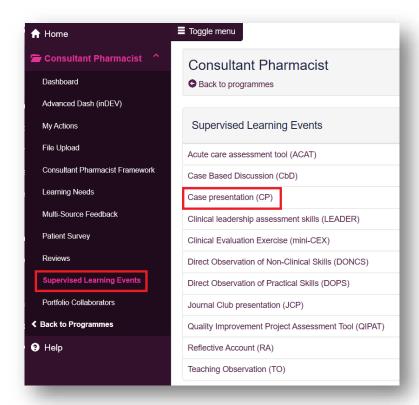
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.3 Case presentation (CP)

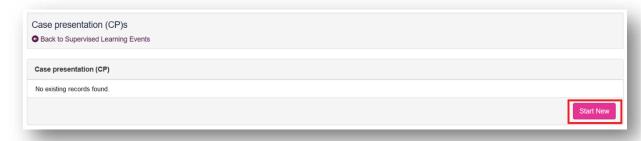
The tool is an evaluation of your ability to effectively present a case to colleagues demonstrating effective clinical assessment and management, decision making, team working and time management.

4.3.1 Creating a CP

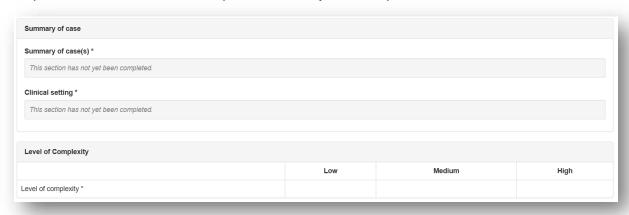
On the menu select "Supervised Learning Events" then "Case presentation (CP)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after your case presentation.

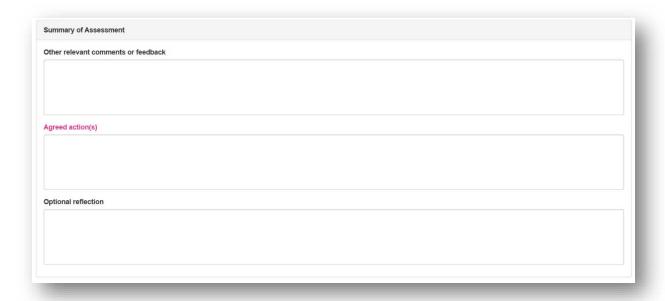


Professionalism				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
Makes appropriate ethical decisions. Adheres to appropriate guidelines. *				
Professionalism Summary				
Strengths *				
This section has not yet been completed.				
Areas for development *				
This section has not yet been completed.				
Clinical Reasoning				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
hysical and/or mental state examination, selecting and interpreting appropriate				
Takes a logical, appropriately thorough and focused history. Performs an appropriate physical and/or mental state examination, selecting and interpreting appropriate investigations. Makes an appropriate working diagnosis or decision. *	· ·			

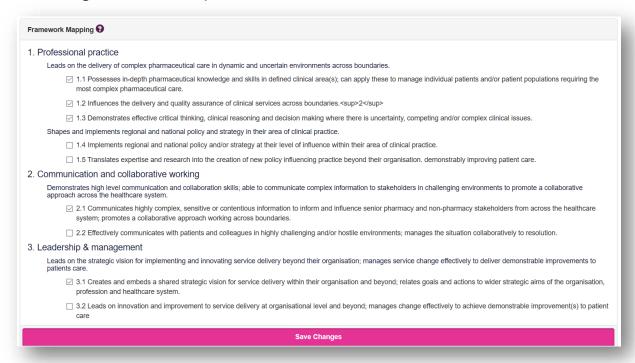
You will also be given an overall rating.

Overall Rating				
	Significantly below the level expected of an entry-level consultant pharmacist	Below, but working towards the level expected of an entry- level consultant pharmacist	At the level expected of an entry-level consultant pharmacist	Above the level expected of an entry-level consultant pharmacist
Based on your observation of this clinical episode, rate the overall competence at which the pharmacist has shown that they are performing *				

You have the option to add "Optional reflection". Your collaborator will complete the "Other relevant comments or feedback" and "Agreed action(s)" area. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

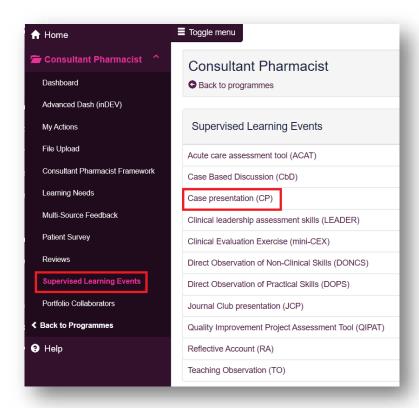


You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

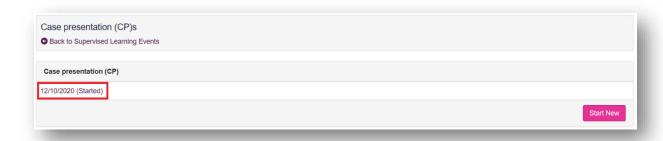


4.3.2 Reviewing a CP

On the menu, select "Supervised Learning Events" then "Case presentation (CP)".



You can access already created CPs by selecting the date the record was created.



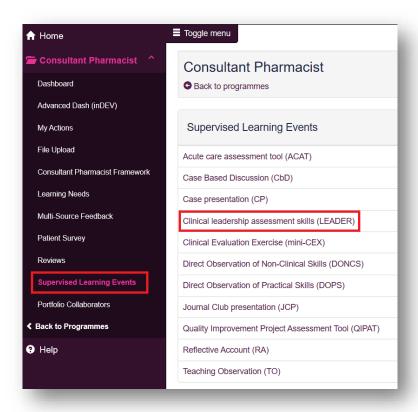
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.4 Clinical leadership assessment skills (LEADER)

The tool is an evaluation of your non-clinical leadership and team working capabilities.

4.4.1 Creating a LEADER

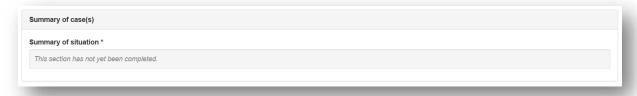
On the menu select "Supervised Learning Events" then "Clinical leadership assessment skills (LEADER)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after a discussion with you.



EADER Discussion		
	Area for discussion	Summary of discussion
Leadership in a team *	Responsibilities and roles in team, managing performance, influencing senior colleagues, different leadership styles for different situations, anticipating & overcoming challenges.	This section has not yet been completed.
Effective services *	Delivering high-quality care across boundaries; constraints, targets, safety, risk management, governance, resource use and efficiency.	This section has not yet been completed.
Acting in a team *	Team working, respect for others, integrity, contribution to meetings, delegating or accepting work/responsibilities, conflict resolution.	This section has not yet been completed.
Direction setting *	Strategic leadership & decision making, judgement, influencing & implementing new practices/guidelines across boundaries, prioritisation.	This section has not yet been completed.
Enabling improvement *	Service benchmarks, audits, guidelines innovation, problem solving, managing change, incident and complaint feedback.	This section has not yet been completed.
Reflective practice *	Challenging ideas, taking a critical view, adapting and changing approach.	This section has not yet been completed.

You will also be given an overall rating.

Overall Rating				
	Significantly below the level expected of an entry-level consultant pharmacist	Below, but working towards, the level expected of an entry- level consultant pharmacist	At the level expected of an entry-level consultant pharmacist	Above the level expected of an entry-level consultant pharmacist
Based on your observation, rate the overall competence at which the pharmacist has shown that they are performing *				

You can add to the "Optional reflection". Your collaborator will complete the "Strengths", "Areas for development", "Other relevant comments or feedback" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

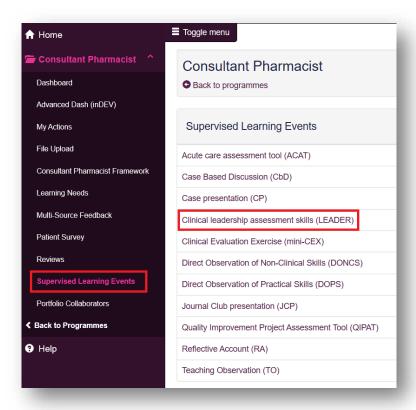
Summary of Assessment	
Strengths "	
Areas for development *	
Other relevant comments or feedback	
Agreed action(s)	
Optional reflection	

You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

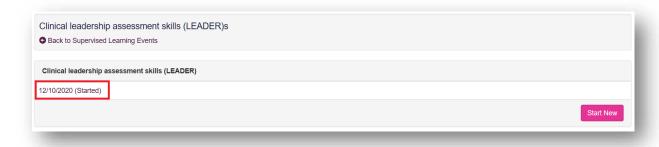
Framework Mapping 😯
1. Professional practice
Leads on the delivery of complex pharmaceutical care in dynamic and uncertain environments across boundaries.
1.1 Possesses in-depth pharmaceutical knowledge and skills in defined clinical area(s); can apply these to manage individual patients and/or patient populations requiring the most complex pharmaceutical care.
1.2 Influences the delivery and quality assurance of clinical services across boundaries. ²
☑ 1.3 Demonstrates effective critical thinking, clinical reasoning and decision making where there is uncertainty, competing and/or complex clinical issues.
Shapes and implements regional and national policy and strategy in their area of clinical practice.
1.4 Implements regional and national policy and/or strategy at their level of influence within their area of clinical practice.
1.5 Translates expertise and research into the creation of new policy influencing practice beyond their organisation. demonstrably improving patient care.
2. Communication and collaborative working
Demonstrates high level communication and collaboration skills; able to communicate complex information to stakeholders in challenging environments to promote a collaborative approach across the healthcare system.
2.1 Communicates highly complex, sensitive or contentious information to inform and influence senior pharmacy and non-pharmacy stakeholders from across the healthcare system; promotes a collaborative approach working across boundaries.
2.2 Effectively communicates with patients and colleagues in highly challenging and/or hostile environments; manages the situation collaboratively to resolution.
3. Leadership & management
Leads on the strategic vision for implementing and innovating service delivery beyond their organisation; manages service change effectively to deliver demonstrable improvements to patients care.
3.1 Creates and embeds a shared strategic vision for service delivery within their organisation and beyond; relates goals and actions to wider strategic aims of the organisation, profession and healthcare system.
3.2 Leads on innovation and improvement to service delivery at organisational level and beyond; manages change effectively to achieve demonstrable improvement(s) to patient care
Save Changes

4.4.2 Reviewing a LEADER

On the menu, select "Supervised Learning Events" then "Clinical leadership assessment skills (LEADER)".



You can access already created LEADERs by selecting the date the record was created.



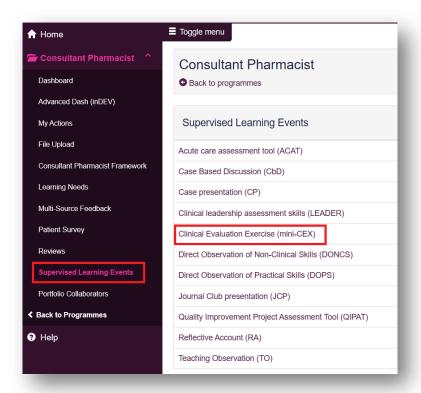
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.5 Clinical Evaluation Exercise (mini-CEX)

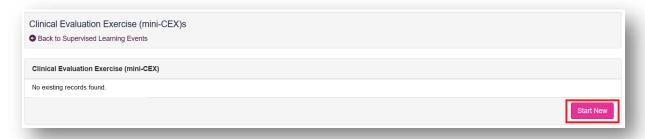
The tool is an evaluation of your global clinical encounter with a patient assessing the synthesis of skills essential for clinical care such as history taking, communication, examination and clinical reasoning.

4.5.1 Creating a mini-CEX

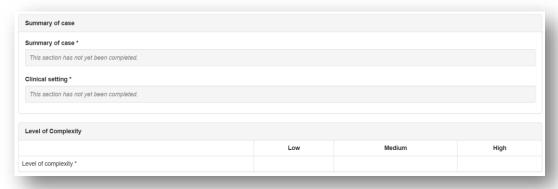
On the menu select "Supervised Learning Events" then "Clinical Evaluation Exercise (mini-CEX)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after the observation.



Professionalism				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
s respectful, courteous, and professional in their approach to patients and others. Makes appropriate ethical decisions. *				
Professionalism Summary				
Strengths *				
This section has not yet been completed.				
Areas for development *				
This section has not yet been completed.				
Communication and consultation skills				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicab
Communicates using clear patient friendly language, establishes rapport. Explores patient's understanding of their clinical condition and beliefs including identifying and addressing patients' ideas, concerns and expectations. The patient is appropriately involved throughout the consultation. *				

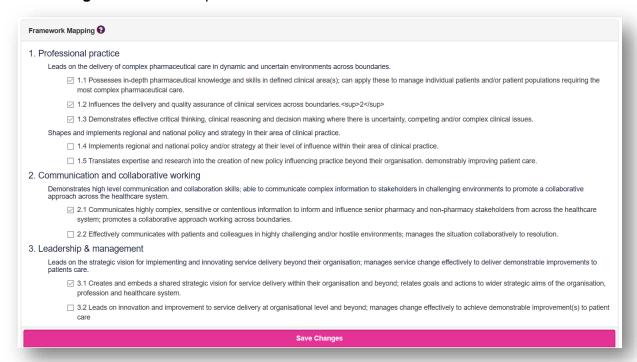
You will also be given an overall rating.

Overall Rating				
	Significantly below the level expected of an entry-level consultant pharmacist	Below, but working towards the level expected of an entry- level consultant pharmacist	At the level expected of an entry-level consultant pharmacist	Above the level expected of an entry-level consultant pharmacist
Based on your observation of this clinical episode, rate the overall competence at which the pharmacist has shown that they are performing *				

You can add to the "Optional reflection". Your collaborator will complete the "Other relevant comments or feedback" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

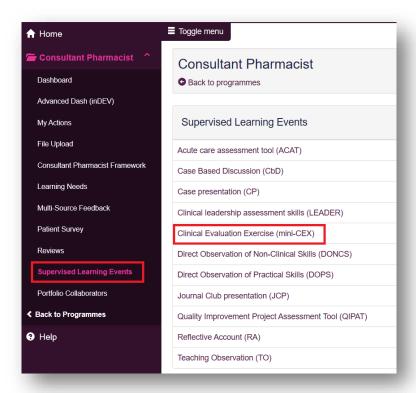
Summary of Assessment			
Other relevant comments or feedback			
Agreed action(s)			
Optional reflection			

You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

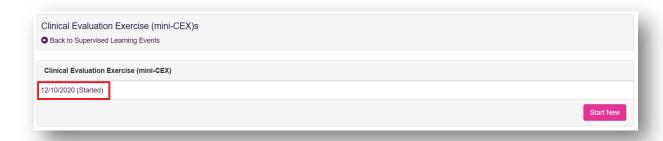


4.5.2 Reviewing a mini-CEX

On the menu, select "Supervised Learning Events" then "Clinical Evaluation Exercise (mini-CEX)".



You can access already created mini-CEXs by selecting the date the record was created.



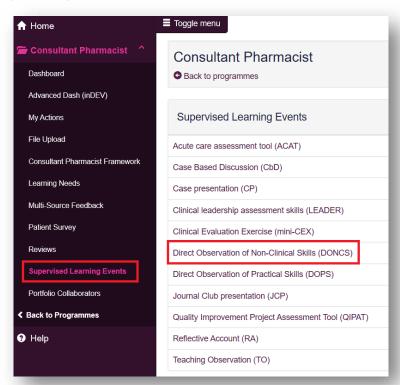
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.6 Direction Observation of Non-Clinical Skills (DONCS)

The tool is an evaluation of your non-clinical skills.

4.6.1 Creating a DONCS

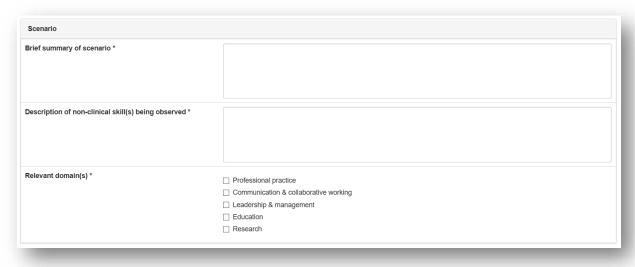
On the menu select "Supervised Learning Events" then "Direct Observation of Non-Clinical Skills (DONCS)".



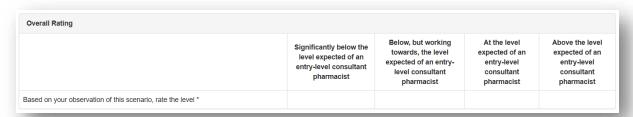
Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after the observation.



You will also be given an overall rating.



You can add to the "Optional reflection". Your collaborator will complete the "Strengths", "Areas for development", "Other relevant comments or feedback" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

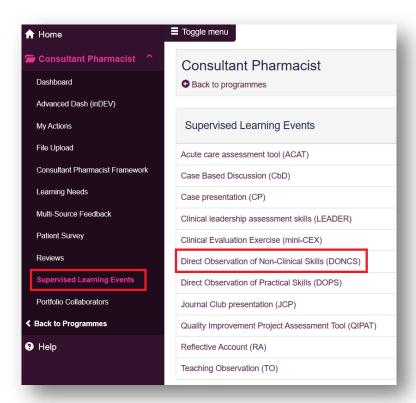
Summary of Assessment	
Strengths *	
Areas for development *	
Aleas for development	
Agreed action(s): *	
Optional reflection:	
Optional renection.	

You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

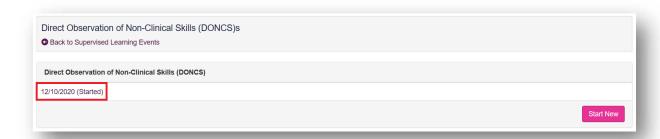
Framework Mapping 😯
1. Professional practice
Leads on the delivery of complex pharmaceutical care in dynamic and uncertain environments across boundaries.
1.1 Possesses in-depth pharmaceutical knowledge and skills in defined clinical area(s); can apply these to manage individual patients and/or patient populations requiring the most complex pharmaceutical care.
☑ 1.2 Influences the delivery and quality assurance of clinical services across boundaries. ²
1.3 Demonstrates effective critical thinking, clinical reasoning and decision making where there is uncertainty, competing and/or complex clinical issues.
Shapes and implements regional and national policy and strategy in their area of clinical practice.
1.4 Implements regional and national policy and/or strategy at their level of influence within their area of clinical practice.
1.5 Translates expertise and research into the creation of new policy influencing practice beyond their organisation. demonstrably improving patient care.
2. Communication and collaborative working
Demonstrates high level communication and collaboration skills; able to communicate complex information to stakeholders in challenging environments to promote a collaborative approach across the healthcare system.
2.1 Communicates highly complex, sensitive or contentious information to inform and influence senior pharmacy and non-pharmacy stakeholders from across the healthcare system; promotes a collaborative approach working across boundaries.
2.2 Effectively communicates with patients and colleagues in highly challenging and/or hostile environments; manages the situation collaboratively to resolution.
3. Leadership & management
Leads on the strategic vision for implementing and innovating service delivery beyond their organisation; manages service change effectively to deliver demonstrable improvements to patients care.
3.1 Creates and embeds a shared strategic vision for service delivery within their organisation and beyond; relates goals and actions to wider strategic aims of the organisation, profession and healthcare system.
☐ 3.2 Leads on innovation and improvement to service delivery at organisational level and beyond; manages change effectively to achieve demonstrable improvement(s) to patient care
Save Changes

4.6.2 Reviewing a DONCS

On the menu, select "Supervised Learning Events" then "Direct Observation of Non-Clinical Skills (DONCS)".



You can access already created DONCSs by selecting the date the record was created.



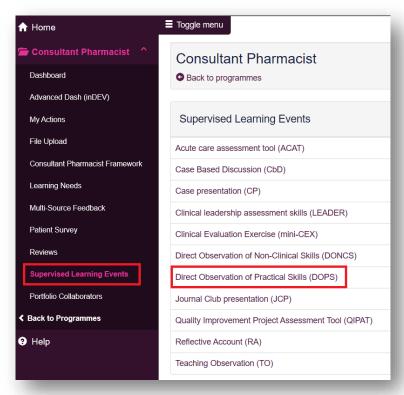
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.7 Direct Observation of Practical Skills (DOPS)

This tool is an evaluation of your performance in undertaking a clinical procedure.

4.7.1 Creating a DOPS

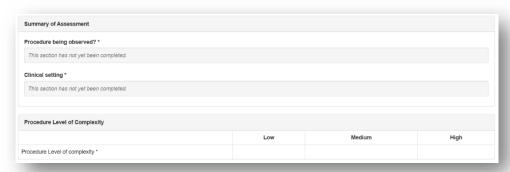
On the menu select "Supervised Learning Events" then "Direct Observation of Practical Skills (DOPS)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after the observation.



	Below expected level of performance	Meets expected level of performance	Exceeds expected level of performance	Not Applicable
Demonstrates understanding of indications, relevant anatomy, technique of procedure *				
Obtains informed consent *				
Demonstrates appropriate preparation pre-procedure *				
Technical ability *				
Seeks help where appropriate *				
Post procedure management *				
Communication skills *				

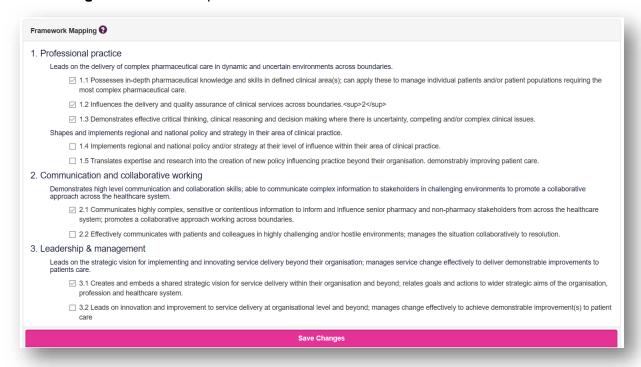
You will also be given an overall rating.

Overall Rating 🚱					
	Unable to perform procedure	Able to perform the procedure under direct supervision/assistance	Able to perform the procedure with limited supervision/assistance	Competent to perform the procedure unsupervised and deal with complications	
Based on your observation of this procedure, rate the level of independent practice the pharmacist has shown for this procedure *					

You can add to the "Optional reflection". Your collaborator will complete the "Which aspects of the encounter were done well", "Suggested areas for improvement" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

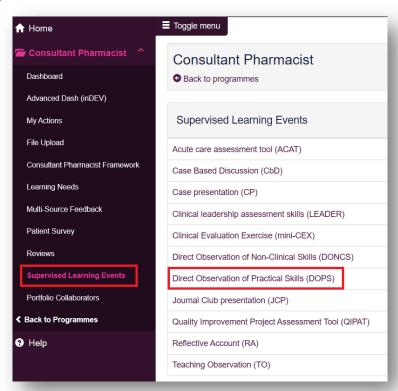
nmary of Assessment	
ch aspects of the encounter were done well? *	
gested areas for improvement *	
eed action(s): *	
ional reflection:	
ORRETOTION TO THE PROPERTY OF	

You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

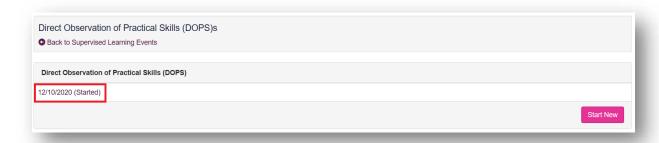


4.7.2 Reviewing a DOPS

On the menu select "Supervised Learning Events" then "Direct Observation of Practical Skills (DOPS)".



You can access already created DOPSs by selecting the date the record was created.



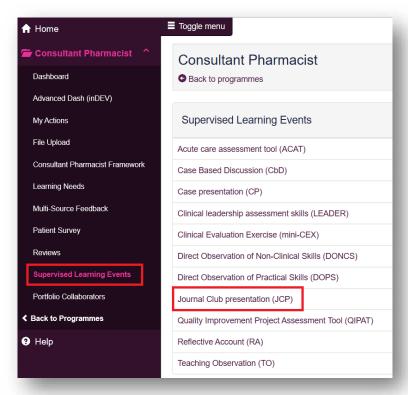
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.8 Journal Club Presentation (JCP)

The tool is an evaluation of your ability to effectively present a journal paper to colleagues demonstrating knowledge of research methods and critical evaluation skills.

4.8.1 Creating a JCP

On the menu select "Supervised Learning Events" then "Journal Club presentation (JCP)".



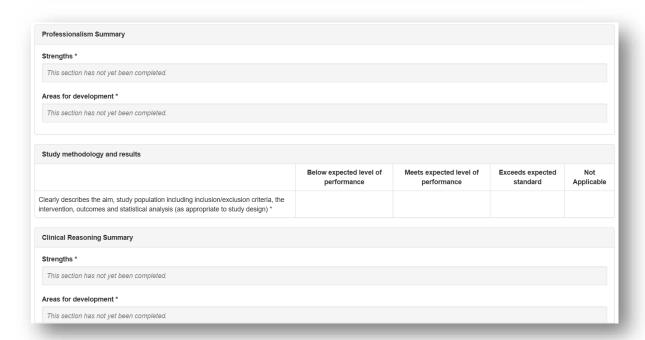
Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after the observation.



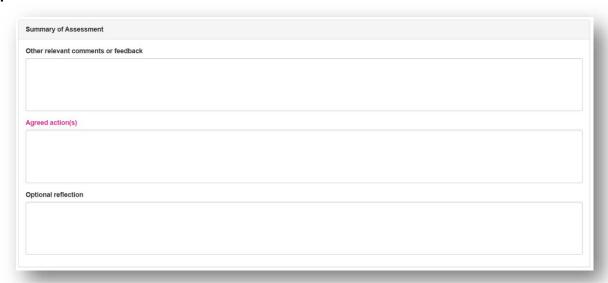




You will also be given an overall rating.

Overall Rating				
	Significantly below the level expected of an entry-level consultant pharmacist	Below, but working towards, the level expected of an entry- level consultant pharmacist	At the level expected of an entry-level consultant pharmacist	Above the level expected of an entry-level consultant pharmacist
Based on your observation of this presentation, rate the overall competence at which the pharmacist has shown that they are performing *				

You can add to the "Optional reflection". Your collaborator will complete the "Other relevant comments or feedback" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

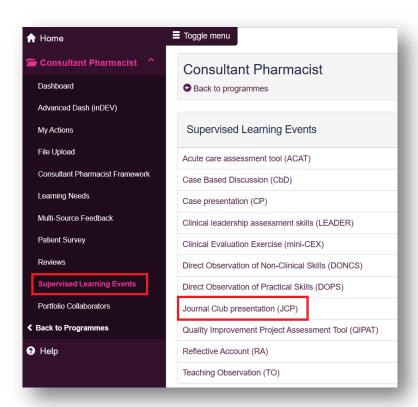


You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

Framework Mapping
1. Professional practice
Leads on the delivery of complex pharmaceutical care in dynamic and uncertain environments across boundaries.
1.1 Possesses in-depth pharmaceutical knowledge and skills in defined clinical area(s); can apply these to manage individual patients and/or patient populations requiring the most complex pharmaceutical care.
☑ 1.2 Influences the delivery and quality assurance of clinical services across boundariessup>2-(sup>
1.3 Demonstrates effective critical thinking, clinical reasoning and decision making where there is uncertainty, competing and/or complex clinical issues.
Shapes and implements regional and national policy and strategy in their area of clinical practice.
1.4 Implements regional and national policy and/or strategy at their level of influence within their area of clinical practice.
1.5 Translates expertise and research into the creation of new policy influencing practice beyond their organisation. demonstrably improving patient care.
2. Communication and collaborative working
Demonstrates high level communication and collaboration skills; able to communicate complex information to stakeholders in challenging environments to promote a collaborative approach across the healthcare system.
2.1 Communicates highly complex, sensitive or contentious information to inform and influence senior pharmacy and non-pharmacy stakeholders from across the healthcare system; promotes a collaborative approach working across boundaries.
2.2 Effectively communicates with patients and colleagues in highly challenging and/or hostile environments; manages the situation collaboratively to resolution.
3. Leadership & management
Leads on the strategic vision for implementing and innovating service delivery beyond their organisation; manages service change effectively to deliver demonstrable improvements to patients care.
3.1 Creates and embeds a shared strategic vision for service delivery within their organisation and beyond; relates goals and actions to wider strategic aims of the organisation, profession and healthcare system.
3.2 Leads on innovation and improvement to service delivery at organisational level and beyond; manages change effectively to achieve demonstrable improvement(s) to patient care
Save Changes

4.8.2 Reviewing a JCP

On the menu select "Supervised Learning Events" then "Journal Club presentation (JCP)".



You can access already created JCPs by selecting the date the record was created.



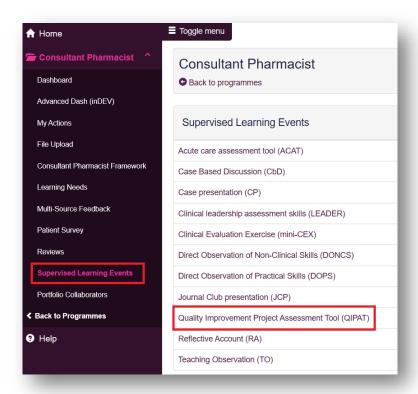
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.9 Quality Improvement Project Assessment Tool (QIPAT)

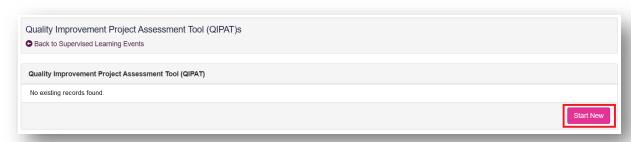
The tool is an evaluation of your ability to undertake a quality improvement project to improve service provision in your area of expertise.

4.9.1 Creating a QIPAT

On the menu select "Supervised Learning Events" then "Quality Improvement Project Assessment Tool (QIPAT)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after the observation.

	Presentation	n	Written report
ormat of QIP *			
Summary of Assessment			
Title or brief description of QIP *			
This section has not yet been completed.			
Procedure Level of Complexity			
	Low	Medium	High
_evel of Capacity *			

QIP					
	Below expected level of performance	Meets expected level of performance	Exceeds expected level of performance	Not Applicable	
QIP Topic *					
Quality Improvement measures identified *					
Effective use of QIP methodology demonstrated *					
Implementation plan for service improvement *					
Approach to evaluating change as a result *					
Future application of QIP *					
Presentation and communication skills *					
Professionalism *					

You will also be given an overall rating.

Overall Rating 0			
	Below the level expected of an entry-level consultant pharmacist in this clinical specialty	At the level expected of an entry-level consultant pharmacist in this clinical specialty	Above the level expected of an entry-level consultant pharmacist in this clinical specialty
Based on this observation please rate the level of overall quality of Quality Improvement Project (QIP) shown: *			

You can add to the "Optional reflection". Your collaborator will complete the "Which aspects of the encounter were done well", "Suggested areas for improvement" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

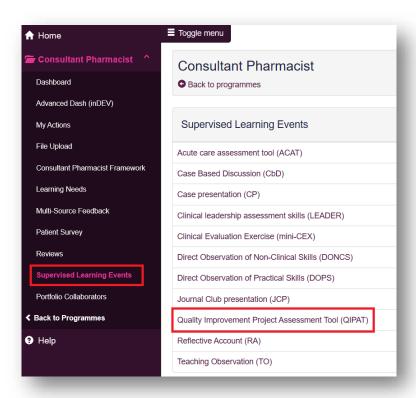
Summary of Assessment	
Which aspects of the encounter were done well? *	
Suggested areas for improvement *	
Agreed action(s): *	
Optional reflection:	

You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

Framework Mapping
1. Professional practice
Leads on the delivery of complex pharmaceutical care in dynamic and uncertain environments across boundaries.
1.1 Possesses in-depth pharmaceutical knowledge and skills in defined clinical area(s); can apply these to manage individual patients and/or patient populations requiring the most complex pharmaceutical care.
☑ 1.2 Influences the delivery and quality assurance of clinical services across boundaries.
☑ 1.3 Demonstrates effective critical thinking, clinical reasoning and decision making where there is uncertainty, competing and/or complex clinical issues.
Shapes and implements regional and national policy and strategy in their area of clinical practice.
☐ 1.4 Implements regional and national policy and/or strategy at their level of influence within their area of clinical practice.
☐ 1.5 Translates expertise and research into the creation of new policy influencing practice beyond their organisation. demonstrably improving patient care.
2. Communication and collaborative working
Demonstrates high level communication and collaboration skills; able to communicate complex information to stakeholders in challenging environments to promote a collaborative approach across the healthcare system.
2.1 Communicates highly complex, sensitive or contentious information to inform and influence senior pharmacy and non-pharmacy stakeholders from across the healthcare system; promotes a collaborative approach working across boundaries.
2.2 Effectively communicates with patients and colleagues in highly challenging and/or hostile environments; manages the situation collaboratively to resolution.
3. Leadership & management
Leads on the strategic vision for implementing and innovating service delivery beyond their organisation; manages service change effectively to deliver demonstrable improvements to patients care.
3.1 Creates and embeds a shared strategic vision for service delivery within their organisation and beyond; relates goals and actions to wider strategic aims of the organisation, profession and healthcare system.
3.2 Leads on innovation and improvement to service delivery at organisational level and beyond; manages change effectively to achieve demonstrable improvement(s) to patient care
Save Changes

4.9.2 Reviewing a QIPAT

On the menu select "Supervised Learning Events" then "Quality Improvement Project Assessment Tool (QIPAT)".



You can access already created QIPATs by selecting the date the record was created.



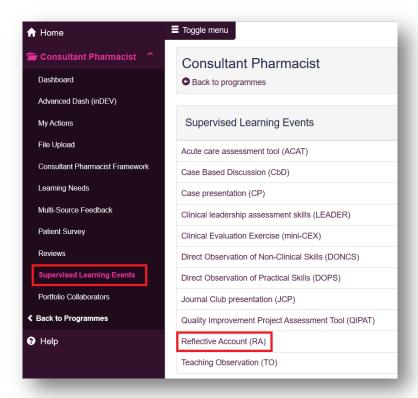
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.10 Reflective Account (RA)

The tool is an evaluation of your ability to reflect on an experience, analyse your learning and identify areas of development to inform future practice.

4.10.1 Creating a RA

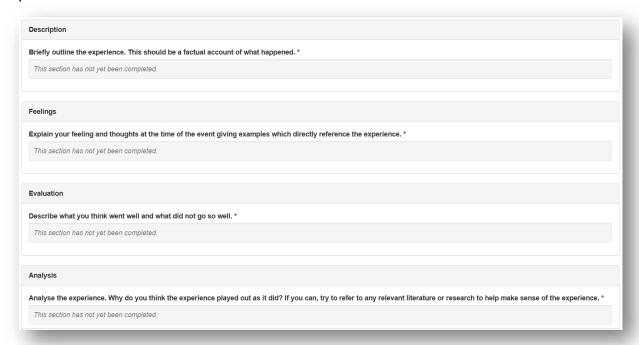
On the menu select "Supervised Learning Events" then "Reflective Account (RA)".



Select "Start New" to create a new record.



This will then take you to a page where you complete sections that are relevant to your experience.

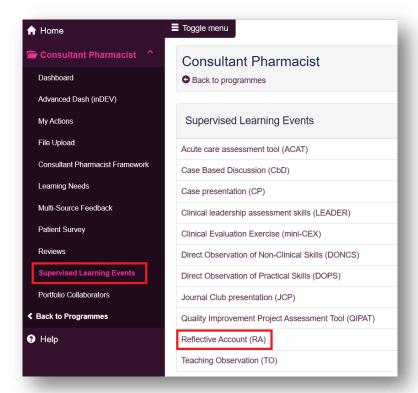


You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.

Framework Mapping 😯
1. Professional practice
Leads on the delivery of complex pharmaceutical care in dynamic and uncertain environments across boundaries.
1.1 Possesses in-depth pharmaceutical knowledge and skills in defined clinical area(s); can apply these to manage individual patients and/or patient populations requiring the most complex pharmaceutical care.
1.2 Influences the delivery and quality assurance of clinical services across boundaries. ²
1.3 Demonstrates effective critical thinking, clinical reasoning and decision making where there is uncertainty, competing and/or complex clinical issues.
Shapes and implements regional and national policy and strategy in their area of clinical practice.
1.4 Implements regional and national policy and/or strategy at their level of influence within their area of clinical practice.
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3. Leadership & management
Leads on the strategic vision for implementing and innovating service delivery beyond their organisation; manages service change effectively to deliver demonstrable improvements to patients care.
3.1 Creates and embeds a shared strategic vision for service delivery within their organisation and beyond; relates goals and actions to wider strategic aims of the organisation, profession and healthcare system.
3.2 Leads on innovation and improvement to service delivery at organisational level and beyond; manages change effectively to achieve demonstrable improvement(s) to patient care
Save Changes

4.10.2 Reviewing a RA

On the menu select "Supervised Learning Events" then "Reflective Account (RA)".



You can access already created RAs by selecting the date the record was created.



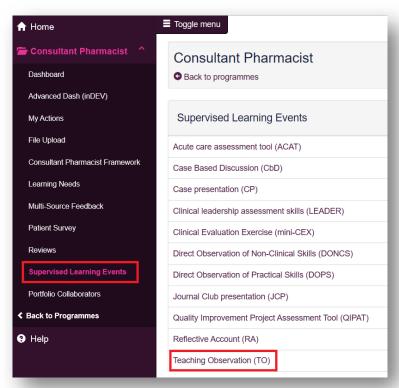
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.11 Teaching Obervation (TO)

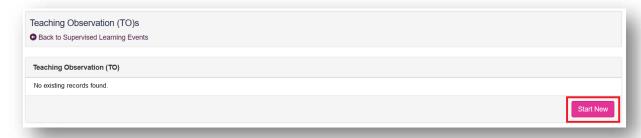
The tool is an evaluation of your ability to deliver an effective learning experience to others.

4.11.1 Creating a TO

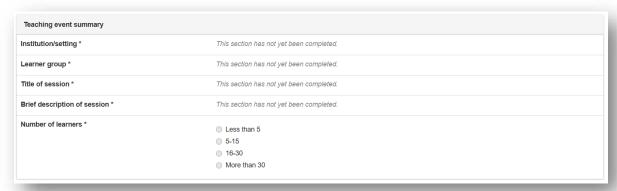
On the menu select "Supervised Learning Events" then "Teaching Observation (TO)".



Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on knowledge/skills. Your portfolio collaborator will complete this after the observation.



Observations				
	Below expected level of performance	Meets expected level of performance	Exceeds expected standard	Not Applicable
Establishes appropriate learning environment with clear educational objectives *				
Uses subject expertise to provide effective learning opportunities *				
Content is appropriate to the level and needs of learners *				
Content is logically sequenced *				
Communicates effectively with learners *				
Demonstrates effective questioning skills *				
Promotes active learner participation *				
Uses appropriate and effective resources to support learning *				
Provides explicit, detailed and constructive feedback to learners *				
Demonstrates effective time management; well-paced and keeps to time *				

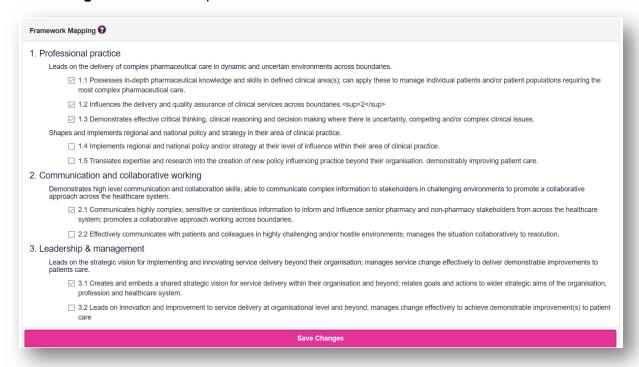
You will also be given an overall rating.

Overall Rating			
	Below the level expected of an entry-level consultant pharmacist in this clinical specialty	At the level expected of an entry-level consultant pharmacist in this clinical specialty	Above the level expected of an entry-level consultant pharmacist in this clinical specialty
Based on this observation please rate the level of overall quality of teaching shown *			

You can add to the "Optional reflection". Your collaborator will complete the "Which aspects of the session were done well", "Suggested areas for improvement" and "Agreed action(s)" areas. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section.

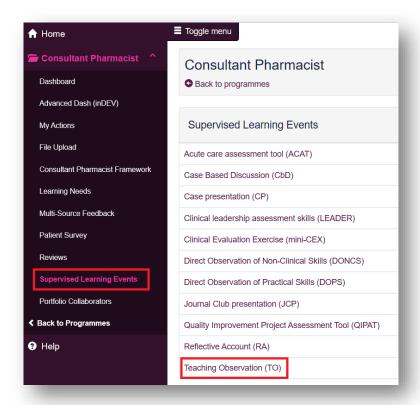
Summary of Assessment
Which aspects of the session were done well? *
Suggested areas for improvement? *
Agreed action(s)
Optional reflection

You will then need to select the learning outcomes that are relevant to the record. Select the "Save Changes" button to complete the record.



4.11.2 Reviewing a TO

On the menu select "Supervised Learning Events" then "Teaching Observation (TO)".



You can access already created TOs by selecting the date the record was created.



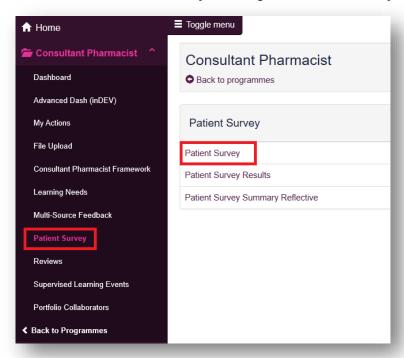
Once you are happy with the record you can click on "Save Changes" at the bottom of the page.

4.12 Patient Survey (PS)

The tool is an evaluation of your communication and consultation skills from the patient's perspective.

4.12.1 Creating a PS

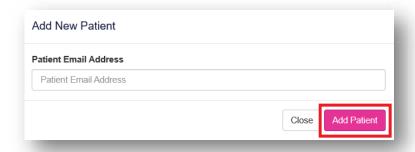
On the sidebar menu, select "Patient Survey" then again "Patient Survey".



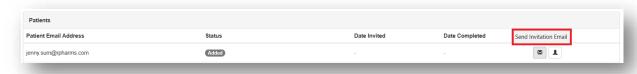
Select "Add New Patient" to create a new record.



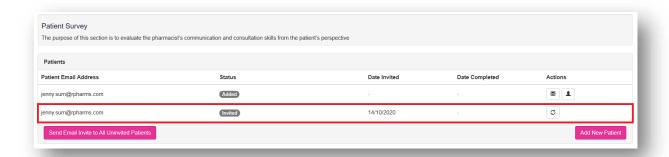
This will open a pop-up window for you to insert the patient's email address and select "Add Patient". (Note: This action does not automatically send an email to the patient)



This will add the patient to your list shown under "Status" as "Added". Select the envelope symbol which sends an invitation email to the patient.



The patient "Status" will then change to "Invited" with a date under "Date Invited". At any point you can also re-send the invitation email by selecting the refresh symbol patient cannot find the email.

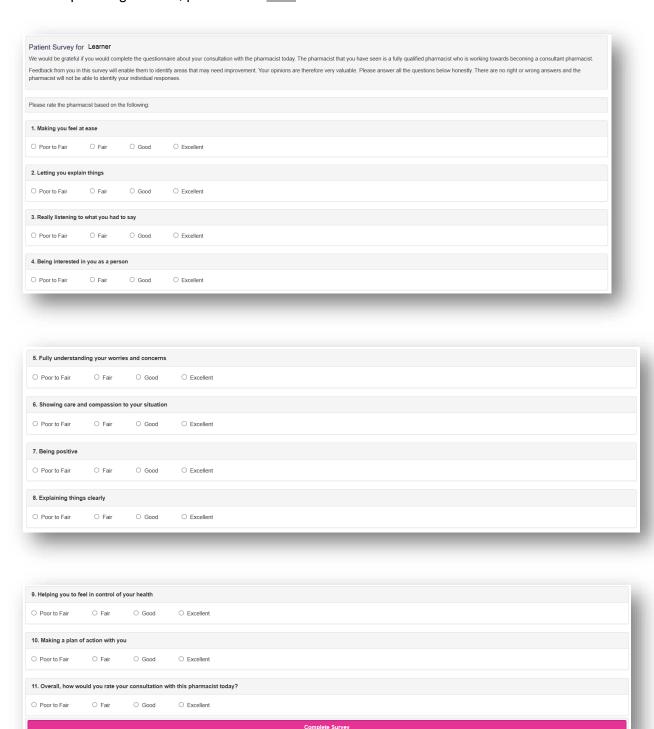


4.12.2 Questionnaire

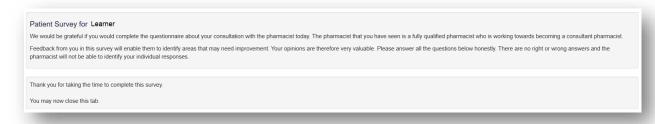
Patients will be asked to rate you "Poor to Fair", "Fair", "Good" or "Excellent".

This is the view that the patients will see when they open the Patient Survey. For a larger version click here.

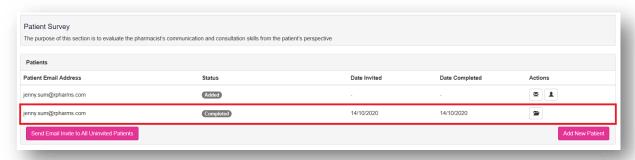
For more patient guidance, please click here.



After the patient completes the survey, they will see the following page.

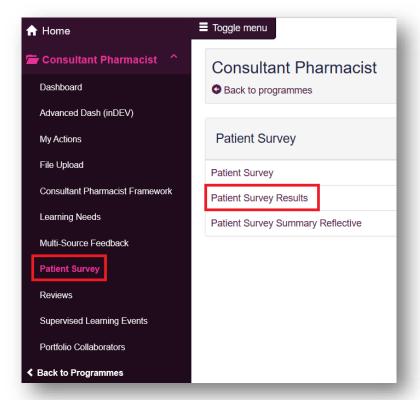


From your end, the patient's "Status" will then change to "Completed" with a date under "Date Completed". You can select the folder symbol to view the patient's feedback.



4.12.3 Patient Survey Results

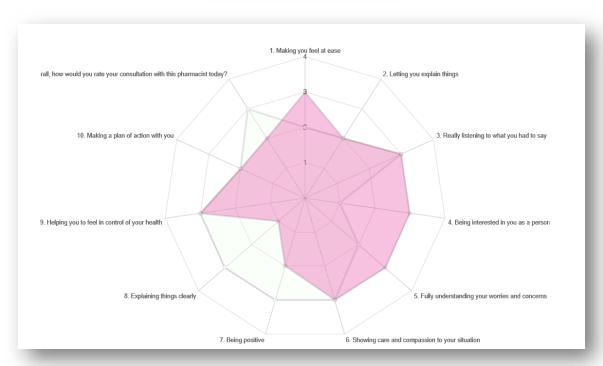
On the sidebar menu, select "Patient Survey" then again "Patient Survey Results".



The Patient Survey Results page provides an overview of areas that you did well and areas that may need improvement.

TIP: You can click on the keys to filter

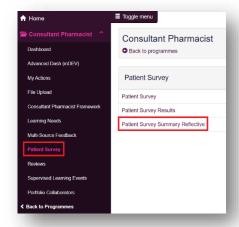




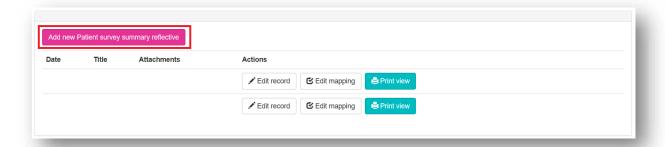
4.12.4 Patient Survey Summary Reflective

This tool can be used to reflect on and identify areas of development based on patient feedback.

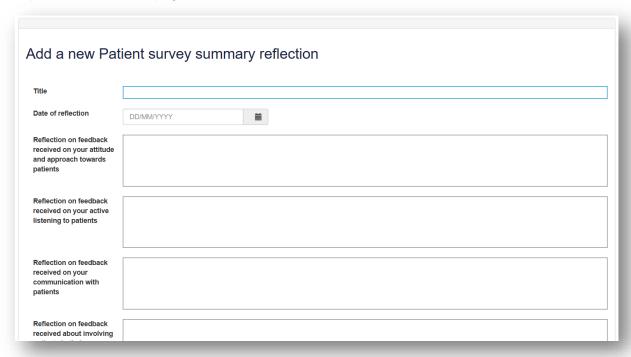
On the sidebar menu, select "Patient Survey" then again "Patient Survey Summary Reflective".



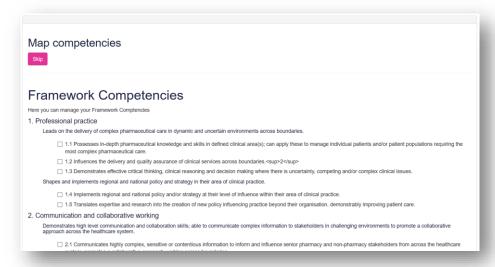
Select "Add new Patient survey summary reflective" to create a new record.



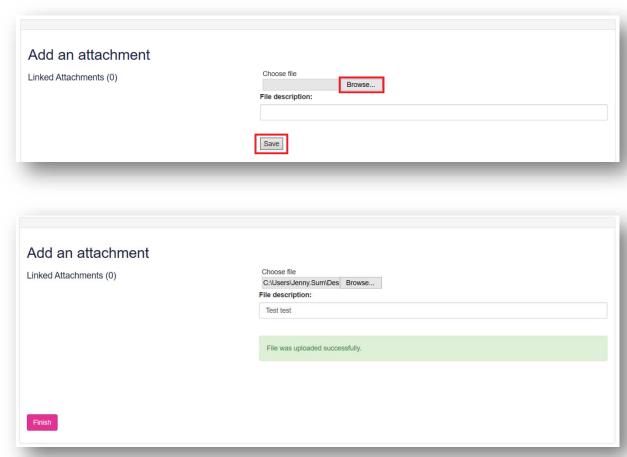
Complete the reflection page and select "Save and continue".



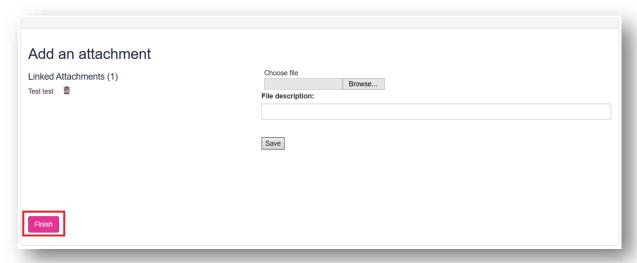
You have the option to select the relevant competencies. Remember to select "Save and continue". You also have the option to "Skip".



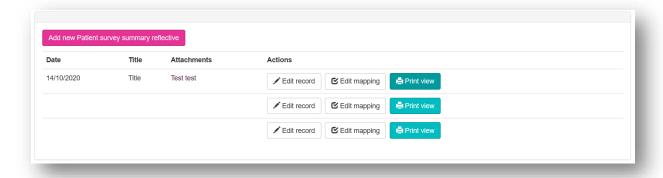
You will then move onto the attachment section, select "**Browse**" to open your computer/devices documents and select the file you wish to upload. When the file is selected, add a file description and select "**Save**". You will see the message "**File was uploaded successfully**".



Once it has moved under Linked Attachments, select "Finish".



You will now be able to see the record in "Patient Survey Summary Reflective" where you can edit record, edit mapping, or print.

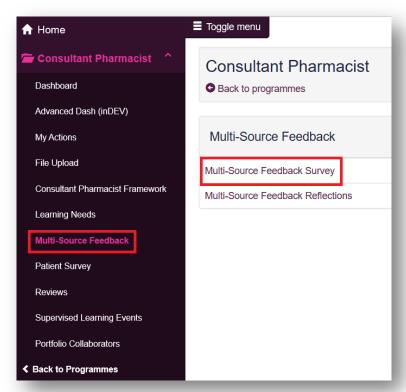


4.13 Multi-Source Feedback Tool (MSF)

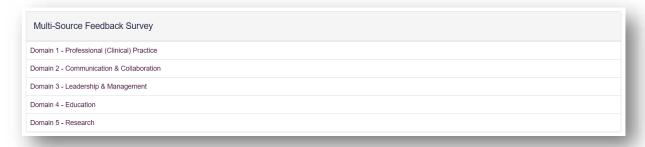
This tool provides systematic collection and feedback of performance data on you from colleagues. It can be used to evaluate your level of performance in the relevant domain.

4.13.1 Creating a MSF

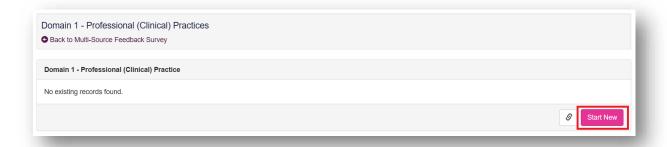
On the sidebar menu, select "Multi-Source Feedback" then "Multi-Source Feedback Survey".



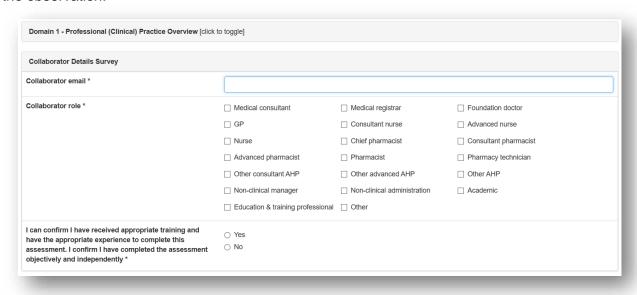
Select the relevant domain.



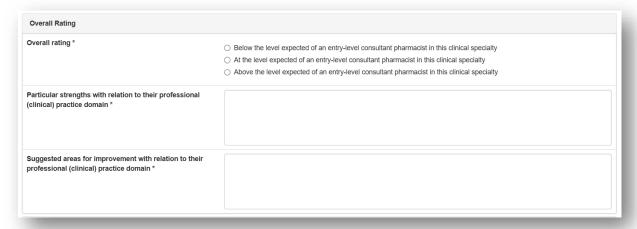
Select "Start New" to create a new record.



This will then take you to a page where you will be assessed based on your performance in relation to the relevant domain. Your selected portfolio collaborator will complete this after the observation.



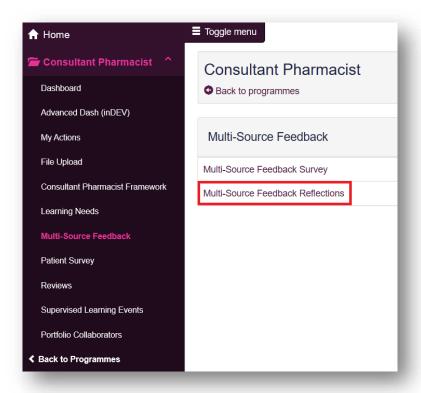
You will also be given an overall rating.



4.13.2 Multi-Source Feedback Reflections

This tool can be used to reflect on and identify areas of development based on multiple source feedback.

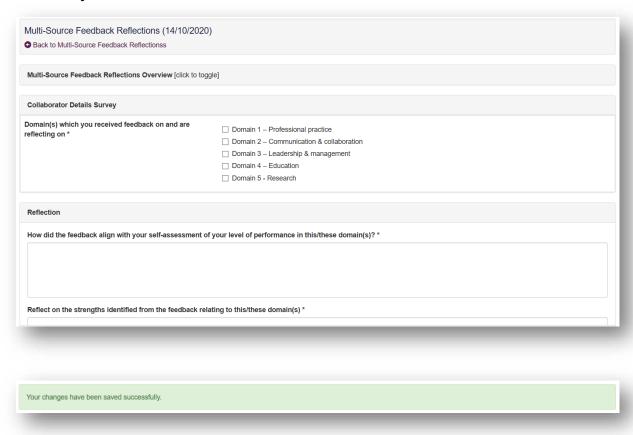
On the sidebar menu, select "Multi-Source Feedback" then again "Multi-Source Feedback Reflections".



Select "Start New" to create a new record.



Complete the reflection page. Details input in the "Agreed action(s)" area will create a "Supervised Learning Event" action in your action plans section. Remember to select "Save Changes". You will see the message "Your changes have been saved successfully".



5 - File Upload

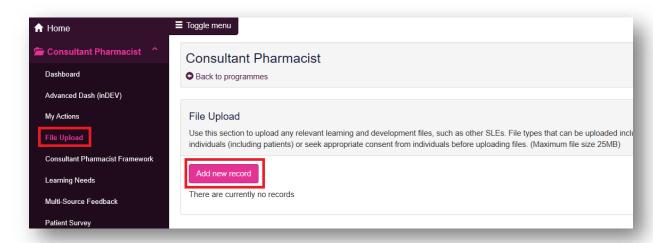
This section is for you to upload any files that are relevant to your learning and development. This could include other Supervised Learning Events (SLEs), and training certificates. This ensures that all information linked to the Consultant Pharmacist programme is saved in one place.

TIP: If your evidence is linked, then upload it altogether in one file upload and add naming conventions.

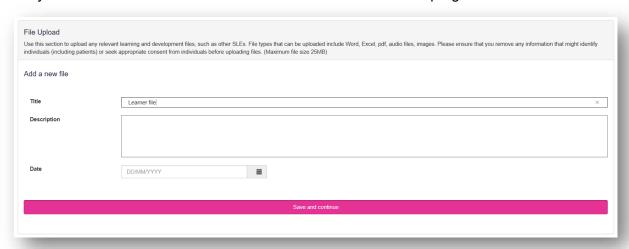
For example if you upload a Clinical Evaluation Exercise (mini-CEX) and want to add a Reflective Account (RA) linked to that mini-CEX, then upload them at the same time with the same naming conventions:

Mini-CEX_(1) 10.03.21 RA_(1) 10.03.21

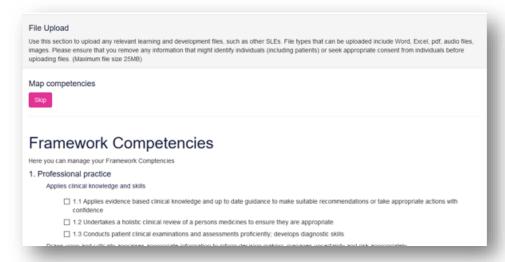
To access "File Upload", select from the sidebar menu and select "Add new record" to start the creation of your file upload.



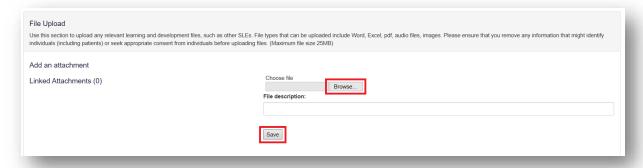
The first step is to create a title for the record and a description of what the record will be. Once you have inserted the details select "**Save and continue**" to progress.

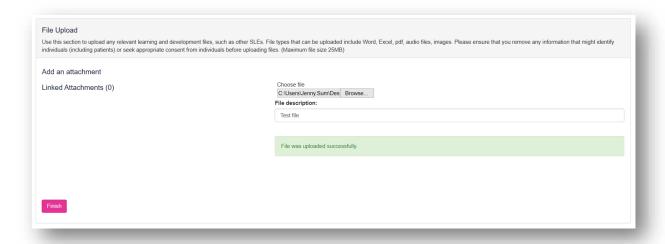


You have the option to select the relevant competencies which will be supported by this file upload. Remember to select "**Save and continue**". You also have the option to "**Skip**".

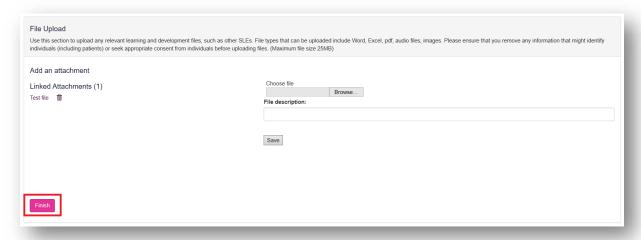


You will then move onto the attachment section, select "**Browse**" to open your computer/devices documents and select the file you wish to upload. When the file is selected, add a file description and select "**Save**". You will see the message "**File was uploaded successfully**".

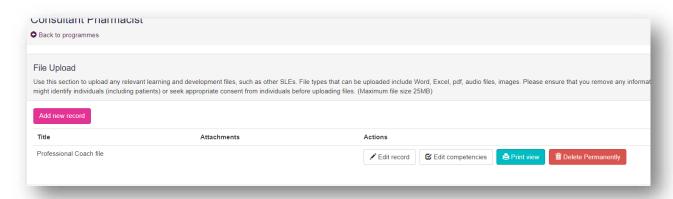




Once it has moved under Linked Attachments, select "Finish".



You will now be able to see the record in File Upload where you can edit, print, or delete it.



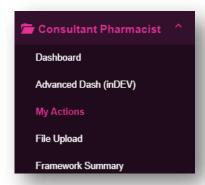
TIP: You can upload as many files as you wish, there is no limit on the number of files you can link to each record.

6 - My Actions

This section enables you to view action plans and individual tasks. This is essentially a 'to-do' list for your learning and development.

6.1 Viewing your actions log

Select the "My Actions" option in the sidebar menu.

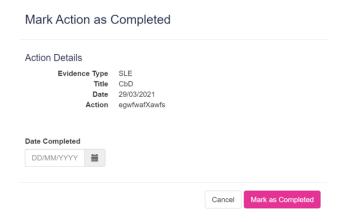


You can view the all of the different action plans throughout your portfolio.



When you have completed an action item, select "Mark as Complete" next to the action.

This will open a pop-up window for you to enter your completion date and select "Mark as Completed".



After entering the completion date, it will now show as completed.

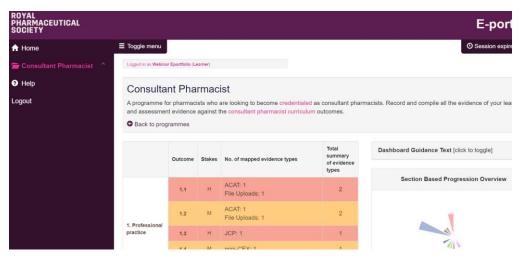


7 - Submission

This section is for when you are ready to submit your e-portfolio for assessment.

To have your portfolio assessed by the RPS consultant pharmacist competency committee (CPCC), there is a submission fee of £450, inclusive of VAT. You will need make payment via card payment. We accept all major credit cards including Visa, MasterCard and American Express (AMEX).

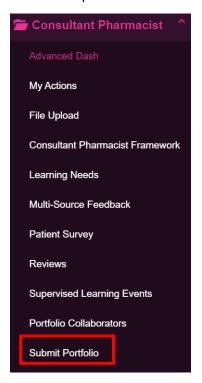
To submit your portfolio from the dashboard page, click on the dropdown arrow next to "Consultant Pharmacist" on the sidebar menu.



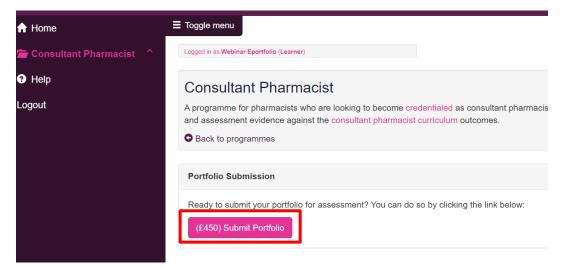
Click on the arrow.



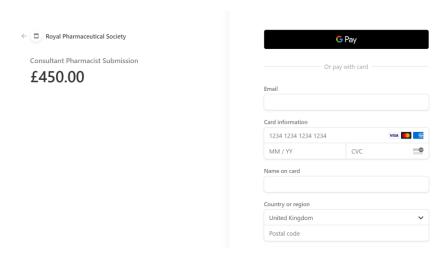
This will expand the menu. Click on "Submit portfolio" at the bottom of the menu.



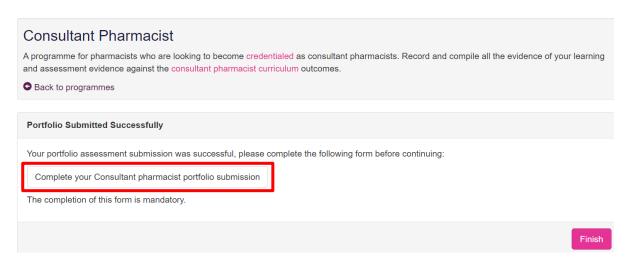
You will then see the submission area. Click "(£450) Submit Portfolio" to make payment.



Fill in your payment details in the fields shown below.



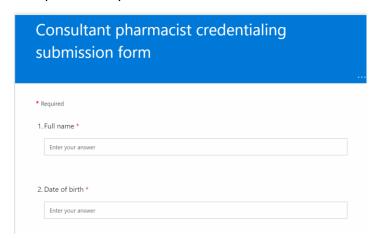
Once your payment is successful, you will then be asked to complete the "Consultant Pharmacist Credentialing Submission form".



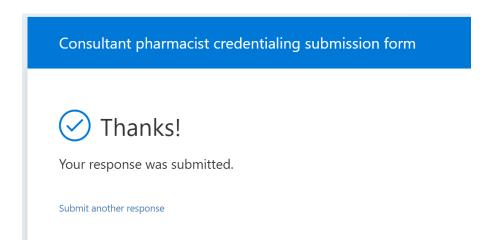
Click "Complete your Consultant pharmacist portfolio submission" to access the form.

Please note: This is a mandatory form which must be completed in order to complete your submission process.

Complete all required fields of the form.



Once you have completed the form, you'll be given confirmation that your response has been submitted.



You will then need to go back to the portfolio page and click "Finish".



You will then receive email confirmation of your portfolio submission.

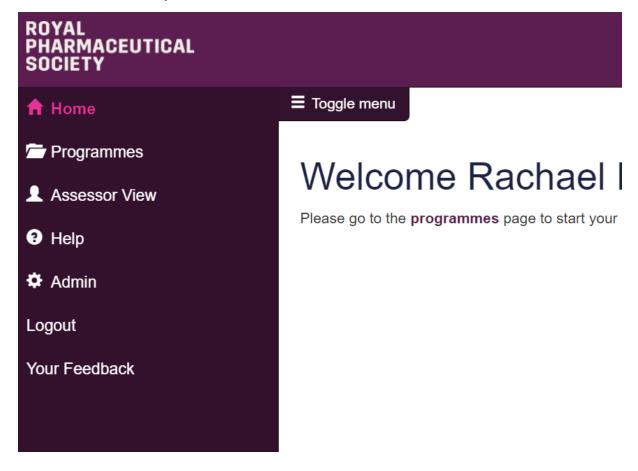
An RPS administrator will check your submission and once complete they will assign your portfolio to an RPS consultant pharmacist competency committee (CPCC). You will receive your outcome within six weeks of the submission window deadline.

8 - Feedback

We would love to capture feedback from your experiences using the RPS consultant pharmacist e-portfolio. The results will be reviewed on a periodic basis to identify elements which can be updated to ensure that it is as user friendly as possible.

To provide feedback, please complete this <u>survey</u>. The survey should take approximately 5 minutes to complete and all responses are anonymous.

Alternatively you can complete the feedback form directly from the e-portfolio. On the homepage, click on 'Your Feedback' from the menu on the left hand side. You will then be redirected to the survey.



9 - Contact Details

Visit https://www.rpharms.com/development/credentialing/consultant/consultant-pharmacist-credentialing for further information about the consultant pharmacist credentialing process.

For any questions about the requirements of consultant pharmacist credentialing and RPS products and service please contact our dedicated support team:

Email: education@rpharms.com

Telephone: 0207 572 2737 (9am to 5pm, Monday to Friday)

If you experience any technical issues or have any feedback on the platform, please contact our technical team.

Email: support@rpharms.com

Telephone: 0207 572 2737 (9am to 5pm, Monday to Friday)

Acknowledgements

RPS E-Portfolio designed by AXIA AXIA Digital, Suite 58, Batley Business Park, Batley, West Yorkshire, WF17 6ER

