

Consultation on draft scope – deadline for comments 5pm on 24/05/17

email: [adultcarers@nice.org.uk](mailto:adultcarers@nice.org.uk)

		<p>Please read the checklist for submitting comments at the end of this form. We cannot accept forms that are not filled in correctly or arrive after the deadline.</p> <p>We would like to hear your views on these questions:</p> <ol style="list-style-type: none"> <li>1. Which interventions or forms of practice might result in cost saving recommendations if included in the guideline?</li> </ol> <p><a href="#">Developing NICE guidance: how to get involved</a> has a list of possible areas for comment on the draft scope.</p>	
<p><b>Organisation name – Stakeholder or respondent</b> (if you are responding as an individual rather than a registered stakeholder please leave blank):</p>		<p>Royal Pharmaceutical Society</p>	
<p><b>Disclosure</b> Please disclose any past or current, direct or indirect links to, or funding from, the tobacco industry.</p>		<p>None</p>	
<p><b>Name of person completing form:</b></p>		<p>Heidi Wright</p>	
<p><b>Type</b></p>		<p>[for office use only]</p>	
<p><b>Comment No.</b></p>	<p><b>Page number</b> or <b>'general'</b> for comments on the whole document</p>	<p><b>Line number</b> or <b>'general'</b> for comments on the whole document</p>	<p><b>Comments</b></p> <p>Insert each comment in a new row.</p> <p>Do not paste other tables into this table, as your comments could get lost – type directly into this table.</p>

1	7	195	<p>Utilising community pharmacists to identify carers, refer them to support services and ensure they are identified as a carer at their GP surgery has proven to work. The evaluation research suggests that the Carer-Friendly Pharmacy Pilot, undertaken in 2014/15, is an effective and pragmatic approach to identifying and supporting carers, with pharmacy staff being an invaluable resource. (<a href="http://psnc.org.uk/wp-content/uploads/2015/02/20224-Evaluation-2015.pdf">http://psnc.org.uk/wp-content/uploads/2015/02/20224-Evaluation-2015.pdf</a>)</p> <p>Research carried out for Carers Week 2015 (<a href="https://www.employersforcarers.org/news/item/1012-carers-week-we-re-calling-on-all-communities-to-become-more-carer-friendly">https://www.employersforcarers.org/news/item/1012-carers-week-we-re-calling-on-all-communities-to-become-more-carer-friendly</a>) revealed that carers consider community pharmacies to be the most carer-friendly of all health and care services, with their accessibility, longer opening hours, helpful staff, advice from the pharmacist without an appointment among the reasons carers gave for ranking them top.</p>
2	8	211	<p>Using community pharmacists to ensure carers receive a flu vaccination, thereby enabling them to continue in work, education or training, as well as continue to undertake their caring duties, has worked in practice.</p> <p>The seasonal flu vaccination can reduce the risk of the carer and the cared-for person becoming ill. Historically, uptake amongst carers has been very low, however, as reflected in the fact that only 12% of carers under 65 and not in an at-risk group were vaccinated by their GP in 2015/2016. Also, the number of carers vaccinated fell by 20% that year, compared to a drop of 10% seen in other eligible group.</p> <p>In 2016/17 the London flu vaccination has made flu vaccinations available to carers via community pharmacies and 9000 carers have now been vaccinated via this service.</p>

Please add extra rows as needed

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3	General	General	<p>As the carers flu vaccination campaign has shown, when a carer visits a pharmacy (for example to collect a prescription), pharmacy teams have a window of opportunity to offer services that could help the carer maintain their health and well-being.</p> <p>Community pharmacists have a huge role in reassuring carers, helping to reduce their anxiety, acting as convenient and accessible points for information/ signposting and general advice on medicines and lifestyle issues.</p> <p>Carers often neglect their own health and wellbeing needs and community pharmacists have the opportunity to recognise this and support the carers.</p> <p>Some examples of services that community pharmacists could provide to carers include:</p> <ol style="list-style-type: none"> <li>1. Identify carers and tag their medical records</li> <li>2. Notify the carer's GP</li> <li>3. Provide them with general health advice</li> <li>4. Provide them with an NHS health check</li> <li>5. Offer them a flu vaccination</li> <li>6. Offer them a pneumococcal vaccination</li> <li>7. Help them access electronic prescription service</li> <li>8. Provide a home delivery service</li> <li>9. Screen carers for hypertension, COPD and diabetes risk factors</li> <li>10. Offer them services such as smoking cessation weight management etc.</li> <li>11. Offer them an MUR or NMS for themselves.</li> <li>12. Give advice on how to use, store and administer medicines safely</li> <li>13. Advise them on disability aids and equipment</li> <li>14. Refer carers to their local carers' service for information, advice and support.</li> </ol>
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4	General	General	<p>Medicines and how they are used needs to be within the scope of this guidance for carers. There should be an expectation that carers are well informed about the medicines the person they are caring for is taking, they should have the opportunity to voice an opinion about the medicines and be supported so that they can play a part in helping the patient to take their medicines.</p> <p>This can be supported by pharmacists working in all care settings and may require access to specialist pharmacists, such as those specialising in mental health.</p> <p>There are a range of carer organisations and many other different organisations providing care and support in a variety of ways. Most of these organisations have little or no proper access to good advice about medicines. They need help and support in order to be well informed around medicines and their use and this guidance provides the opportunity to make that the norm.</p> <p>One issue that is encountered when involving carers in the care of their patients is the issue of confidentiality and sharing patient information with a person who is not the patient. This guidance should provide some clarity on this matter so healthcare professionals are able to share information, particularly around medicines, with carers as carers are often the ones ensuring that the patient takes their medicines.</p>
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#### Checklist for submitting comments

- Use this form and submit it as a Word document (not a PDF).
- Complete the disclosure about links with, or funding from, the tobacco industry.
- Include page and line number (not section number) of the text each comment is about.
- Combine all comments from your organisation into 1 response. We cannot accept more than 1 response from each organisation.
- Do not paste other tables into this table – type directly into the table.
- Underline and highlight any confidential information or other material that you do not wish to be made public.
- Do not include medical information about yourself or another person from which you or the person could be identified.
- Spell out any abbreviations you use
- For copyright reasons, do not include attachments such as research articles, letters or leaflets. We return comments forms that have attachments without reading them. The stakeholder may resubmit the form without attachments.

**Note:** We reserve the right to summarise and edit comments received during consultations, or not to publish them at all, if we consider the comments are too long, or publication would be unlawful or otherwise inappropriate.

Comments received during our consultations are published in the interests of openness and transparency, and to promote understanding of how recommendations are developed. The comments are published as a record of the comments we received, and are not endorsed by NICE, its officers or advisory Committees.

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