

**ROYAL
PHARMACEUTICAL
SOCIETY**
Scotland

**Pharmacy 2030:
a vision for community
pharmacy
Executive summary**



Pharmacy 2030: a professional vision

INTRODUCTION

Every health and care profession, every health service provider and every Government is currently looking at how to recover and rebuild following the Covid-19 pandemic. In response, the Royal Pharmaceutical Society is seeking to create a new vision for pharmacy in Scotland.

This vision will be created iteratively during 2021. The reason for this is simple: it is vital that practising pharmacists across Scotland are involved in the creation of the vision so it accurately reflects the profession's views. The RPS is the only pharmacy organisation with members across all sectors of pharmacy and therefore the only organisation that can create a single vision for the whole profession.

The first step is to understand the views of pharmacists working in four key patient-facing areas: community pharmacy, GP practice pharmacy, hospital pharmacy and specialist services.

Focused-visions for each of these four sectors will be written, clearly aligned to national strategic priorities. These focused -visions will then be widely consulted on to seek views across the pharmacy profession, other health and care professions, and importantly with patients.

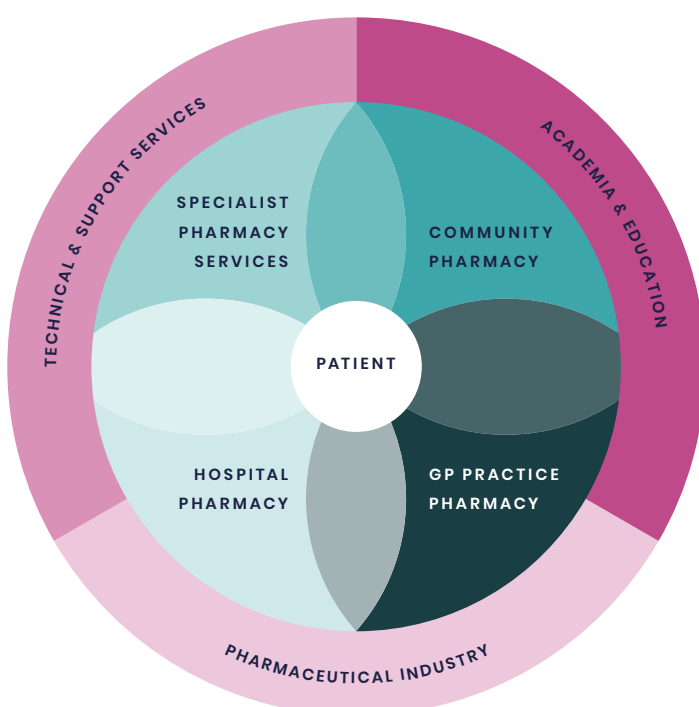
Each focused-vision will consider how pharmacy will:

- Improve the safe and effective use of medicines for patients
- Address health inequalities and wellbeing for patients

They will also consider the underpinning infrastructure required to deliver this, to:

- Ensure patients receive high quality services
- Maximise innovations including digital and technology developments
- Develop the pharmacy workforce

Alongside these four patient-facing areas, the RPS will engage with pharmacists working in non-patient facing roles such as technical roles, academia, education and the pharmaceutical industry. In the autumn of 2021, all of this scoping work will be brought together into a single new vision for pharmacy – Pharmacy 2030 – which will demonstrate how pharmacy can work together as a whole profession, and with the wider multi-disciplinary team, to deliver seamless, person-centred care for patients.



CULTURAL SHIFT FOR PHARMACISTS FROM MEDICINES SUPPLY FOCUS TO CLINICAL FOCUS

KEY ROLES



IMPROVING THE SAFE AND EFFECTIVE USE OF MEDICINES

Experts in medicines
Delivering person-centred care



TREATING COMMON CLINICAL CONDITIONS

Expansion of Pharmacy First concept
Clinical examination & prescribing as standard
Seen as first port of call by public



MANAGING LONG TERM CONDITIONS

Targeted brief interventions
Regular conversations
Use of independent prescribing



IMPROVING ACCESS TO LOCALLY DELIVERED SERVICES

Providing patient choice for how:
Medicines are supplied (collected & delivered)
Consultations are offered (face to face & virtual)



ADDRESSING HEALTH INEQUALITIES AND WELLBEING

Preventing ill health
Services planned for the needs of the local population



MODERNISING MEDICINES SUPPLY

Process managed by pharmacy technicians
Dispensing fully supported by technology
Technology-assisted accuracy checking

**CULTURAL SHIFT FOR PHARMACISTS
FROM MEDICINES SUPPLY FOCUS TO
CLINICAL FOCUS**

Community pharmacists will be recognised as clinicians

Patients will be offered a conversation about medicines with every medicines supply

Patients will be registered with a community pharmacy for continuity of care

Community pharmacists' prime role will be to interact with patients and the public

Medicines supply will be largely managed by pharmacy technicians

UNDERPINNED BY



BETTER USE OF DATA

Using data to make treatment decisions and deliver personalised medicine

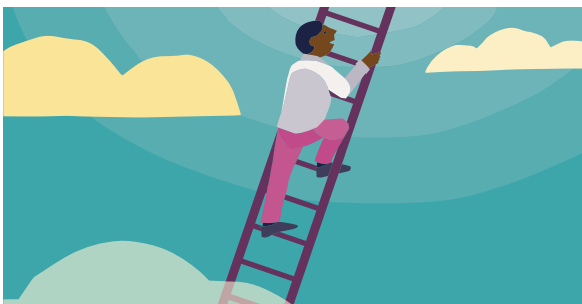
Using outcome measures to drive service improvement



DIGITAL INFRASTRUCTURE

Single shared electronic patient record with read/write access for all

Offering patient-facing digital services



WORKFORCE INFRASTRUCTURE

Enhanced clinical assessment skills and independent prescribing for vast majority

Clear career pathways with credentialing of career stages to enable professional fulfilment

Protected time and peer networks for learning and research activities



MULTIDISCIPLINARY TEAM WORKING

All pharmacists working together as one pharmacy profession

Pharmacy integrated with other health and care services, with clear referral pathways

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