Pharmacy 2030: a vision for community pharmacy
Executive summary
Pharmacy 2030: a professional vision

INTRODUCTION

Every health and care profession, every health service provider and every Government is currently looking at how to recover and rebuild following the Covid-19 pandemic. In response, the Royal Pharmaceutical Society is seeking to create a new vision for pharmacy in Scotland.

This vision will be created iteratively during 2021. The reason for this is simple: it is vital that practising pharmacists across Scotland are involved in the creation of the vision so it accurately reflects the profession’s views. The RPS is the only pharmacy organisation with members across all sectors of pharmacy and therefore the only organisation that can create a single vision for the whole profession.

The first step is to understand the views of pharmacists working in four key patient-facing areas: community pharmacy, GP practice pharmacy, hospital pharmacy and specialist services.

Focused-vision for each of these four sectors will be written, clearly aligned to national strategic priorities. These focused-vision will then be widely consulted on to seek views across the pharmacy profession, other health and care professions, and importantly with patients.

Each focused-vision will consider how pharmacy will:

- Improve the safe and effective use of medicines for patients
- Address health inequalities and wellbeing for patients

They will also consider the underpinning infrastructure required to deliver this, to:

- Ensure patients receive high quality services
- Maximise innovations including digital and technology developments
- Develop the pharmacy workforce

Alongside these four patient-facing areas, the RPS will engage with pharmacists working in non-patient facing roles such as technical roles, academia, education and the pharmaceutical industry. In the autumn of 2021, all of this scoping work will be brought together into a single new vision for pharmacy – Pharmacy 2030 – which will demonstrate how pharmacy can work together as a whole profession, and with the wider multi-disciplinary team, to deliver seamless, person-centred care for patients.
**CULTURAL SHIFT FOR PHARMACISTS FROM MEDICINES SUPPLY FOCUS TO CLINICAL FOCUS**

**KEY ROLES**

**IMPROVING THE SAFE AND EFFECTIVE USE OF MEDICINES**
- Experts in medicines
- Delivering person-centred care

**TREATING COMMON CLINICAL CONDITIONS**
- Expansion of Pharmacy First concept
- Clinical examination & prescribing as standard
- Seen as first port of call by public

**MANAGING LONG TERM CONDITIONS**
- Targeted brief interventions
- Regular conversations
- Use of independent prescribing

**IMPROVING ACCESS TO LOCALLY DELIVERED SERVICES**
- Providing patient choice for how:
  - Medicines are supplied (collected & delivered)
  - Consultations are offered (face to face & virtual)

**ADDRESSING HEALTH INEQUALITIES AND WELLBEING**
- Preventing ill health
- Services planned for the needs of the local population

**MODERNISING MEDICINES SUPPLY**
- Process managed by pharmacy technicians
- Dispensing fully supported by technology
- Technology-assisted accuracy checking
CULTURAL SHIFT FOR PHARMACISTS
FROM MEDICINES SUPPLY FOCUS TO
CLINICAL FOCUS

Community pharmacists will be recognised as clinicians

Patients will be offered a conversation about medicines with every medicines supply

Patients will be registered with a community pharmacy for continuity of care

Community pharmacists’ prime role will be to interact with patients and the public

Medicines supply will be largely managed by pharmacy technicians

UNDERPINNED BY

BETTER USE OF DATA

Using data to make treatment decisions and deliver personalised medicine

Using outcome measures to drive service improvement

DIGITAL INFRASTRUCTURE

Single shared electronic patient record with read/write access for all

Offering patient-facing digital services

WORKFORCE INFRASTRUCTURE

Enhanced clinical assessment skills and independent prescribing for vast majority

Clear career pathways with credentialling of career stages to enable professional fulfilment

Protected time and peer networks for learning and research activities

MULTIDISCIPLINARY TEAM WORKING

All pharmacists working together as one pharmacy profession

Pharmacy integrated with other health and care services, with clear referral pathways