**Homecare Medicines Services – General Information for Patients**

**Why have I been given this leaflet?**

You have been given this leaflet to help you understand a homecare medicines service which is available to you for the medicines that you have been prescribed by your hospital clinician. Additional information can be found in your Welcome Pack

**What is a Homecare Medicines Service?**

A homecare medicines service is the delivery of hospital prescribed medicines directly to your home or other appropriate location (for example your work place). The homecare medicines service may also include

* the delivery of ancillary items such as dressings, needles and syringes
* the delivery of equipment such as a pump or a fridge
* nurse home visits to train you how to give yourself your medicine
* regular nurse visits to give your medicine

Your hospital team is still fully responsible for the clinical aspects of your treatment. They will keep your GP up to date with any changes to your care.

**How will a Homecare Medicines Service benefit me?**

The service offers you convenience and control over your hospital medicines supply. Delivery of your medicines can be organised around your needs. You won’t need to wait in the hospital pharmacy or travel back to hospital to collect your medicines. Repeat prescriptions can be automatically ordered by your clinician.

You may also be able to have a nurse visit you at home rather than in hospital.

**How will my medicines be delivered?**

Deliveries are made by a homecare delivery driver in a van to your home. You can also arrange to have your medicines delivered to a different address (for example your place of work or a friend or relative’s house).

The driver carries official identification which you can ask to see.

You, or someone you know, will always need to sign for your medicines delivery. This ensures your medicines have arrived safely.

**What can I do to help?**

* Attend your routine clinic appointments, blood tests or GP check-ups
* Make sure the hospital and homecare service have your contact details (phone number and email address if you have one).
* Make sure someone is around to accept the delivery.
* Make sure you’re at home when a homecare nurse is booked to visit you if you have one.
* Tell your homecare provider if you need to make any changes to your delivery date or your nurse visit.
* Keep your medicines stored correctly and let your hospital team know about anything that has been stored the wrong way.
* Check your delivery and tell your homecare provider if there is anything missing or not as expected.

**Confidentiality**

We take your personal security seriously and do not pass your personal details on to anyone else without your permission. You can find all the information about how your personal data will be managed in our privacy notice which can be found here *[insert simple URL link to relevant trust privacy notice].* Alternatively, a paper copy is available from *[insert paper copy accessibility].*