

PROFESSIONAL STANDARDS FOR HOSPITAL PHARMACY SERVICES

STAKEHOLDER BRIEFING

- The Royal Pharmaceutical Society (RPS) has published professional standards for pharmacy services in NHS and private hospitals, mental health trusts and community service providers. They apply whether services are provided internally or outsourced.
- The standards underpin **patient experience** and the safe, effective management of medicines within and across organisations. They will enable patients to experience a consistent quality of service within and across healthcare providers that helps protect them from incidents of avoidable harm and enables them to get the best outcomes from their medicines.
- The standards give chief executives and board members a framework against which they can be assured that there is adequate professional input into medicines policy making within their organisation and across partner organisations, and that appropriate levels and quality of pharmacy services are being provided within their organisation.
- They also provide chief pharmacists (or equivalent) with a consistent set of standards they can use as a framework to continually improve services, and innovate in their own organisations and with other partners who deliver local health services.
- The professional standards are consistent with, and/or may be used to help inform and complement, relevant legal framework requirements and the minimum standards currently required by 'systems' regulators, professional regulators and insurers.
- The standards and supporting resources are available on the RPS website at: **www.rpharms.com**

The Royal Pharmaceutical Society is the professional body for pharmacists and pharmacy in England, Scotland and Wales.