



***Pharmacy: Delivering a Healthier Wales* Delivery Board**

19th May 2022

Communique

The *Pharmacy: Delivering a Healthier Wales* (P:DaHW) Delivery Board met on 19th May 2022. The meeting was chaired by Darren Hughes, Director of the Welsh NHS Confederation.

The meeting focussed on 'End of Year' presentations from Project Teams who were awarded funding during 2021/22 to support projects aligned to the goals within P:DaHW.

Project Teams provided the Board with detail of:

- how their projects were conceived;
- what the aims of the project were;
- any barriers they have faced (and how these were overcome); and
- patient specific outcomes.

The Board were specifically interested to hear plans for transitioning positive outcomes from the projects into 'Business As Usual'.

The following presentations were made to the Board (listed alongside some of the project outcomes).

- **Aled Roberts** - Increasing the Number of Discharge Medication Reviews Completed in Community Pharmacy
 - *A suite of [animations](#) has helped to improve knowledge and awareness of the DMR service. Each has a different target audience; public, hospital pharmacy workforce, community pharmacy workforce*
- **Penny Knowles** - Advanced pharmacy service for type 2 diabetes
 - *100% of patients surveyed said the standard of care they received from the community pharmacy team was higher (57%) or the same (43%) as that previously received from their GP surgery annual review*
- **Elaine Roberts** - Development & evaluation of a patient-centred pharmacy-led medicines optimisation & de-prescribing service
 - *Every patient who comes into contact with falls services in BCUHB East now has a medicine review as standard*



- **Neelufer Kazi and Alison Jones** - Continuous infusion for ambulatory treatment of later stage heart failure
 - *Patients being treated at home, where appropriate, has provided positive patient experience feedback and demonstrated reduced inpatient admissions*
- **Louise Allen** - The continuation of a multi phased project to increase uptake and prioritise patients for medicine reconciliation on discharge through patient identification, information processing and resultant completion of both Reconciliation (part 1) and Review (Part 2) of the discharge Medicine Review (DMR) service across primary, secondary and community settings
 - *Improved access to the DMR service will be seen via National adoption supported by updated Directions and approval for accredited pharmacy technician involvement*
- **Zoe Taylor** - Specialist pharmacist paediatric palliative care support to children across care settings
 - *Digital advancements in ways of working as a result of COVID19 allowed this National post to provide specialist input to 25 virtual Multi-disciplinary teams across the whole of Wales*

One of the common challenges faced by the project teams was COVID-19 although many acknowledged that this was also an opportunity for 'doing things differently'. The Board thanked the project teams for their resilience in overcoming various barriers and leading on work which has had, and will continue to have, a positive impact on patient experience and outcomes.

Further detail on the projects funded to date can be found on the P:DaHW website [here](#).

Spring Engagements Events - update

Elen Jones, Director Royal Pharmaceutical Society (RPS) Wales, provided an update to the Board. Elen thanked Board members for supporting events which have been well attended and received.

These events are providing an opportunity to celebrate success and showcase some examples of what the profession has achieved in relation to the goals for 2022. Reflections from attendees are generating some interesting themes for setting the next goals for 2025 which will be shared more widely in the coming months.

Dates of future events can be found on the RPS website and [P:DaHW webpages](#)

The next meeting of the *Pharmacy: Delivering a Healthier Wales* Delivery Board will take place on **Thursday 14th July**.

If you have any queries please contact us at: Pharmacy.DeliveryBoard@gov.wales